

## Air Condition Rate Card

**Visitation Fee Charges Applied At 299 per Service & Work  
&  
Conveyance Charges are Applied At ₹ 199 per Appliance**

**All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹199 for conveyance; no extra amount is required.**

## Electrical Parts Rate Card

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Non-Inverter PCB Repaired</i>	<b>1299 /</b>
<i>Inverter PCB</i>	<b>3999 /</b>
<i>Replace LVT Low Voltage Thermostat Ac/Dc</i>	<b>799/1199</b>
<i>Replace Sensor Inverter/Non-Inverter</i>	<b>350/550</b>
<i>Contactors Replaced (Signal Poll)</i>	<b>699 /</b>
<i>Contactors Replaced Daikin/O-General</i>	<b>1299 /</b>
<i>Convert Normal To Pcb With Handset</i>	<b>1499 /</b>
<i>Fan Capacitor 1.0 To 6 Mfd</i>	<b>199 /</b>

<i>Fan Capacitor 8 To 10</i>	<b>299 /</b>
<i>Compressor Capacitor 25 To 60</i>	<b>599 /</b>
<i>Compressor &amp; Fan Motor Capacitor Combo</i>	<b>699 /</b>
<i>Inverter Ac Pcb Refurbish/ New</i>	<b>7599/9599</b>

### **Gas Charging Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Gas Charging R –22 For 1.0 &amp; 1.5 Ton</i>	<b>2199 /</b>
<i>Gas Charging R – 22 For 2.0 Ton</i>	<b>2899/</b>
<i>Gas Charging R – 32 &amp; R - 410 A For 1.0 &amp; 1.5 Ton</i>	<b>2499 /</b>
<i>Gas Charging R – 32 &amp; R - 410 A For 2 Ton</i>	<b>3299/</b>
<i>Leak Testing + Vacuum + Blazing</i>	<b>799 /</b>

## **Rate Card**

<i>Copper coil condenser 1.5-ton split (Outdoor)</i>	<b>5899 /</b>
<i>Copper coil condenser 2-ton split (Outdoor)</i>	<b>6899 /</b>
<i>Copper cooling coil 1.0-ton split (Outdoor)</i>	<b>5899 /</b>
<i>Capillary and filter replaced</i>	<b>499 /</b>
<i>New Compressor 0.8 - 1 ton</i>	<b>9899 /</b>
<i>New Compressor 1.5 ton</i>	<b>11999 /</b>
<i>New Compressor 2 ton</i>	<b>14899 /</b>
<i>Expansion valve replaced</i>	<b>1399 /</b>
<i>Copper cooling coil/condenser coil (window AC)</i>	<b>5899/7899</b>
<i>Replacement compressor (1 ton) R-22 / (R-32/410)</i>	<b>4899/5899</b>
<i>Replacement compressor (1.5 ton) R-22 / (R-32/410)</i>	<b>5899/6899</b>
<i>Replacement compressor (2 ton) R-22 / (R-32/410)</i>	<b>6999/8899</b>
<i>Service valve replaced - ¼</i>	<b>399 /</b>
<i>Service valve replaced - ½</i>	<b>499 /</b>

<i>Service valve replaced - 5/8</i>	<b>599 /</b>
<i>Copper cooling coil (split AC) - 1 ton (Indoor Unit) R 22 / R32 / R 410</i>	<b>6899 /</b>
<i>Copper cooling coil (split AC) 1.5-ton (Indoor Unit) R 22 / R 32 / R 410</i>	<b>7899 /</b>
<i>Copper cooling coil (split AC) - 2 ton (Indoor Unit) R 22 / R32 / R 410</i>	<b>8899 /</b>
<i>Copper cooling coil (split AC) O general &amp; Mitsubishi - 1.5 ton (indoor unit) R 22 / R 32 / 410</i>	<b>9899 /</b>

### **Rate Card**

<i>Copper cooling coil / condenser coil (window AC) -2 ton</i>	<b>6899/8899</b>
<i>Fuse Change In PCB</i>	<b>199 /</b>
<i>Cooling coil Repair with Anti Rust Coating</i>	<b>899 /</b>
<i>Anti Rust Coating for All Type of Ac</i>	<b>799 /</b>

### **Fan Motor Rate Card**

<i>Fan motor – split AC (Out Door) Ac / Dc</i>	<b>1499 / 2699</b>
<i>Blower motor – split AC Indoor Ac / Dc</i>	<b>2399 / 3699</b>
<i>Blower replaced Window / Indoor Unit</i>	<b>1199 / 1699</b>

<i>Replace flap swing motor</i>	<b>299 /</b>
<i>Motor bearing change</i>	<b>899 /</b>
<i>Fan motor – window AC</i>	<b>2899 /</b>
<i>Noise issue repair</i>	<b>1/</b>

### ***Installation Rate Card***

<b><i>Description</i></b>	<b><i>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</i></b>
<i>1 meter copper pipe set China (with insulation, wire light)</i>	<b>899 /</b>
<i>1 meter copper pipe set India (with insulation, wire Medium)</i>	<b>1099 /</b>
<i>1 meter copper pipe set Malaysia (with insulation, wire Heavy)</i>	<b>1199 /</b>
<i>1 meter copper pipe set Heavy (with insulation, wire Heavy)</i>	<b>1299 /</b>
<i>Indoor unit reinstalled</i>	<b>799 /</b>
<i>Fastener complete set</i>	<b>199 /</b>
<i>Floor stand</i>	<b>799 /</b>
<i>Universal back plate</i>	<b>299 /</b>

<i>Foam-jet AC service</i>	<b>499 /</b>
<i>AC installation Window Without Wood</i>	<b>499 /</b>
<i>AC uninstillation Window</i>	<b>299 /</b>
<i>Anti – rust spray (avoid gas leak)</i>	<b>899 /</b>
<i>Lite AC service</i>	<b>399 /</b>
<i>AC uninstillation Spilt Type</i>	<b>799 /</b>
<i>Ac Installation Spilt Type</i>	<b>1499 /</b>

### **Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Water leakage repaired – split AC</i>	<b>99 /</b>
<i>Adjust grill locks</i>	<b>1/</b>
<i>Adjust pipe and tight compressor screw</i>	<b>1/</b>
<i>Connector wires replaced (1m)</i>	<b>99 /</b>
<i>Tighten/ replace thimble</i>	<b>99 /</b>

### **Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Drain pipe adjust</i>	<b>1 /</b>
<i>Noise adjustment in motor</i>	<b>1 /</b>
<i>Noise adjustment in blower</i>	<b>1 /</b>
<i>Noise adjustment in cabinet</i>	<b>1 /</b>
<i>Noise adjustment in swing flap</i>	<b>1 /</b>
<i>Water leakage repaired- window AC</i>	<b>1 /</b>

### **Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>AC fan blade Window / Spilt Outdoor</i>	<b>899 / 899</b>
<i>Grill cover (Window)</i>	<b>1699 /</b>
<i>Swing blade replaced</i>	<b>Rate At The Time Of Repairing</b>

<i>Universal remote</i>	<b>599 /</b>
<i>Water tray</i>	<b>499 /</b>

### **Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Drain pipe adjust</i>	<b>99 /</b>
<i>Insulation refixes</i>	<b>99 /</b>
<i>Noise issue repair</i>	<b>1 /</b>
<i>Stabilizer connection</i>	<b>1 /</b>

### **New Indoor & Outdoor Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee (Actual price at time of installation)</b>
<i>Jobu (Diken) Indoor 1.5 ton</i>	<b>14299 /</b>
<i>Raque (Hitachi) Indoor 1.5 ton</i>	<b>11899 /</b>

<i>Godrej Indoor 1.5 ton</i>	<b>11299 /</b>
<i>Jobu (Diken) Indoor 1.8 ton</i>	<b>17599 /</b>
<i>Raque (Hitachi) Indoor 2.0 ton</i>	<b>14599 /</b>
<i>Godrej Indoor 2.0 ton</i>	<b>14299 /</b>
<i>Sakoda Outdoor 1.5 ton (without Compressor &amp; Accessories)</i>	<b>8599 /</b>
<i>Sakoda Outdoor 2.0 ton (without Compressor &amp; Accessories)</i>	<b>11599 /</b>
<i>Speed Outdoor 1.5 ton (without Compressor &amp; Accessories)</i>	<b>10299 /</b>
<i>Speed Outdoor 2.0 ton (without Compressor &amp; Accessories)</i>	<b>13599 /</b>

### **Labour Charges Only – Material Not Included**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Stabilizer Fitting</i>	<b>299 /</b>
<i>Power Problem</i>	<b>299 /</b>
<i>Capacitor Installation / uninstillation</i>	<b>399 /</b>
<i>Pcb Installation / uninstillation</i>	<b>399 /</b>

<i>Fan Motor uninstillation</i>	<b>499 /</b>
<i>Fan Motor installation</i>	<b>799 /</b>
<i>Fan &amp; Blower Uninstillation</i>	<b>399 /</b>
<i>Fan &amp; Blower Installation</i>	<b>699 /</b>
<i>Cooling &amp; Condenser Coil Uninstillation</i>	<b>599 /</b>
<i>Cooling &amp; Condenser Coil Installation</i>	<b>599 /</b>
<i>Leak Testing + Blazing</i>	<b>399 /</b>
<i>Gas Charging</i>	<b>899 /</b>
<i>Compressor uninstillation</i>	<b>599 /</b>
<i>Compressor Installation &amp; Gas Charging</i>	<b>1299 /</b>

### ***Air Condition Cooper Piping***

<b><i>Description</i></b>	<b><i>Service charge ₹ Rate/Mtr. (Excluding GST)</i></b>
<i>China Cooper + Insulation Foam + Venial Tape + Light Wire (Company) + Drain Pipe 20 mm + Zeri + Clamping /+ Cattage</i>	<b>899 /</b>
<i>China Cooper + Insulation Foam + Venial Tape + Medium Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>920 /</b>

<i>China Cooper + Insulation Foam + Venial Tape + Heavy Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>950 /</b>
<i>Indian Cooper + Insulation Foam + Venial Tape + Light Wire (Company) + Drain Pipe 20 mm + Zeri + Clamping /+ Cattage</i>	<b>899 /</b>
<i>Indian Cooper + Insulation Foam + Venial Tape + Medium Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>950 /</b>
<i>Indian Cooper + Insulation Foam + Venial Tape + Heavy Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>999 /</b>
<i>Malaysia Cooper + Insulation Foam + Venial Tape + Light Wire (Company) + Drain Pipe 20 mm + Zeri + Clamping /+ Cattage</i>	<b>950 /</b>
<i>Malaysia Cooper + Insulation Foam + Venial Tape + Medium Wire (Company) + Drain Pipe 25 mm + Clamping /+ Cattage</i>	<b>1020 /</b>
<i>Malaysia Cooper + Insulation Foam + Venial Tape + Heavy Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>1075/</b>
<i>Mandav Cooper + Insulation Foam + Venial Tape + Medium Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>1199 /</b>
<i>Mandav Cooper + Insulation Foam + Venial Tape + Heavy Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>1299 /</b>
<i>Mandav (Heavy) Cooper + Insulation Foam + Venial Tape + Heavy Wire (Company) + Drain Pipe 25 mm + Zeri + Clamping /+ Cattage</i>	<b>1399 /</b>
<i>Without Any Material or Zeri Only Labour Charges</i>	<b>245/mtr.</b>
<i>Site Inspection Charges for Piping</i>	<b>599</b>

## Amc Charges

Description	Service charge ₹ Rate / Unit (Excluding GST)
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor Repairing, Pcb Repairing, &amp; Servicing (Non-Inverter Ac) <b>Spilt /Window Type</b></i>	<b>2850/Ton</b>
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor Repairing, Pcb Repairing, &amp; Servicing (Non-Inverter Ac) <b>Duct able/Cassette Type</b></i>	<b>3250/Ton</b>
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor Repairing, Pcb Repairing, Compressor Repairing, &amp; Servicing (Non- Inverter Ac) <b>Spilt / Window Type</b></i>	<b>3850/Ton</b>
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor Repairing, Pcb Repairing, Compressor Repairing, &amp; Servicing (Non- Inverter Ac) <b>Duct Able / Cassette Type</b></i>	<b>4250/Ton</b>

### Labor charges for work only (parts to be provided by customer) Charges Applicable for One-Time Visit or Work

Description	Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee
<i>Pcb &amp; Capacitor Change</i>	<b>599 /</b>

<i>Motor Change (Window)</i>	<b>799 /</b>
<i>Fan &amp; Blower Change (Window)</i>	<b>599 /</b>
<i>Fan &amp; Blower Change (Spilt Type)</i>	<b>799 /</b>
<i>Motor Change (Spilt Type)</i>	<b>599 /</b>
<i>Gas Charging with Out Leak Testing &amp; Blazing Filter &amp; Capillary (Window &amp; Spilt Type)</i>	<b>799 /</b>
<i>Gas Charging with Leak Testing &amp; Blazing Filter &amp; Capillary (Window &amp; Spilt Type)</i>	<b>1099 /</b>
<i>Compressor Fitting with Gas Charging</i>	<b>1199 /</b>
<i>Coil Fitting with Out Header Pipe (Window)</i>	<b>1099 /</b>
<i>Coil Fitting with Header Pipe (window)</i>	<b>999 /</b>
<i>Coil Fitting with Out Header Pipe (spilt Type)</i>	<b>1199 /</b>
<i>Coil Fitting with Out Header Pipe (spilt Type)</i>	<b>1099 /</b>
<i>Compressor Fitting with Gas Charging &amp; Changes of Filter &amp; Capillary with Blazing</i>	<b>1299 /</b>

## **AMC Terms & Conditions**

1. Any damage, corrosion, rusting, breakage, or malfunction resulting from electrical faults, voltage fluctuations, improper usage, mishandling, damage to plastic components, environmental factors, or any external cause beyond the control of the Service Provider shall be excluded from the scope of this AMC.
2. The AMC includes a maximum of two (2) gas refilling services and leakage testing during the contract period. Units installed near drains, sewage (nala), coastal, or industrial areas—where corrosion or gas leakage risk is higher—will also be covered under this limit. Any additional gas charging or leakage rectification beyond two services shall be chargeable separately.
3. This AMC covers repair and maintenance services only. If any part, component, or equipment is determined to be beyond repair or unserviceable, replacement shall be carried out only upon the Client's approval, and the cost of such new or replacement parts, including applicable taxes and labor (if applicable), shall be borne by the Client. Replacement requested by the Client for upgrade or other reasons shall also be chargeable.
4. The AMC does not cover the supply or replacement of major components such as the inverter compressor and PCB (Printed Circuit Board). In the event such components require replacement, the same shall be provided only upon the Client's approval, and the charges shall be applicable as per the current market price, along with applicable taxes and service charges.
5. The AMC includes one (1) complimentary general servicing of the air conditioner during the contract period. Any additional servicing beyond this shall be chargeable as per the Service Provider's prevailing rates.
6. The total AMC contract value shall be paid in full (100% advance) by the Client at the time of execution of this agreement. The AMC services shall commence only after receipt of full payment.

### **7. EXCLUSIONS**

The following are not covered under AMC:

Major spare parts replacement

Damage due to fire, theft, water, natural disaster

Mishandling by unauthorized personnel

External power fluctuation damage

(Parts will be charged extra if required.)

## 8. RESPONSE TIME

- Normal complaints: Within 24 hours
- Emergency complaints: Within 6–12 hours

## 9. CLIENT RESPONSIBILITIES

- Provide proper power supply
  - Ensure equipment safety
  - Allow access to service personnel
  - Make timely payments
10. The Client confirms that all equipment covered under this AMC shall be in proper and functional working condition prior to the commencement of the contract. Any repairs or rectification required before the start of the AMC shall be chargeable separately.

## 11. TERMINATION

Either party may terminate this contract with 30 days' written notice. No refund will be made for unused period unless mutually agreed.

## 12. GOVERNING LAW

This agreement shall be governed by the laws of India and subject to jurisdiction of Delhi court

## 13. CONTRACT PERIOD

This AMC shall be valid for a period of **12 months**

## 14. AMC Payment Terms & Conditions

- **AMC Duration**  
The AMC agreement is valid for a period of 12 months from the date of activation.
- **Payment Terms**
  - 100% advance payment before AMC activation.
- **Service Coverage**  
AMC includes regular maintenance visits and basic servicing as agreed.  
Spare parts and major repairs will be charged separately unless mentioned in the agreement.
- **Payment Mode**  
Payment can be made via Bank Transfer / UPI / Cheque in favor of **Souneeds**.
- **Late Payment**  
A late fee of 2% per month may be charged on overdue payments.

- **Cancellation Policy**  
AMC amount is non-refundable once the service period has started.
- **Service Response Time**  
Service requests will be attended within 24–48 working hours.
- **Taxes**  
GST and other applicable taxes will be charged extra as per government rules.
- **Agreement Renewal**  
AMC renewal reminder will be shared 15 days before expiry.

## **Note**

### **1. Service Terms & Conditions**

***The booking amount collected at the time-of-service request shall be considered as a visitation/inspection charge. The inspection charge shall be valid for 24 hours only from the time of visit.***

***If the Client confirms the installation work within 24 hours, the said amount shall be adjusted against the final installation invoice. In case the Client does not proceed with the installation within the validity period, the visitation/inspection fee shall be non-refundable.***

### **2. Spare Parts & Cartage Charges**

***In the event that spare parts are required during servicing or installation, the same shall be arranged from the local market by the Service Provider/technician. The cost of spare parts, along with applicable cartage, transportation, or handling charges, shall be borne by the Client and will be added to the final invoice. **Warranty duration** will be mentioned on the **bill or service receipt** by the **company or technician** after the work is completed.***

### **3. Transparency of Charges**

***The Service Provider assures that there are no hidden or undisclosed charges. All costs, including service charges, spare parts, cartage, taxes, or any additional fees, shall be informed to and approved by the Client prior to execution of the work.***

### **4. Warranty Terms**

***The warranty period applicable to any repair, servicing, or replaced spare parts shall be specified in writing on the official invoice or service receipt issued upon completion of the work. Warranty shall be valid only as per the duration mentioned in the document and subject to standard usage conditions.***

## **Please Note**



***If spare parts are needed, the Technician will source***

them from the local market



## **Our Installation process**

### **Inspection**

*We will check the space where you want to install the Appliances*

### **2. Installation**

*We will install the appliances with care*

### **3. Cleanup**

*We will clean the area once work is done*



REPAIR SERVICE

## **Our Repairing & Services Process**

### **1. Inspection & quote**

*We inspect the appliance & share a repair quote for approved*

### **2. Approval or expert review**

*Repair begins after your approval, if you are unsure, you can call our expert*

### **3. Service, Repair & spare parts**

*If necessary, we will provide spare parts at fixed rates during the repair & service.*

### **4. Warranty activation**

*Your appliance will automatically come under warranty Period after the repair Given by Technician/Company on time of billing*



## **Souneeds Promise**



*Up to 10 to 365 days warranty on different product & services*



*Fixed Rate Card*



*On Call Repair Quote Verification*



*Up to 3000 Damage Cover*



*Surprise Checking/Feedback at the time or after the work by **Senior technicians***

## **Our Top Technicians**



**Background Verified by Souneeds**



Trained across all major brands by  
**Souneeds** Experienced Technicians

## **What we'll need from you**

*Buckets*

*Point*

*Ladder / Stool*

*Clean Cloth*

## **What We Will Do and Not Do on the Work Site For The Service Of Unit**

*Applicable For Both Spilt & Window Acs*

*Camical / Foam & Jet Cleaning of Indoor With Gaket*

*Jet Spray Cleaning of Outdoor only*

## **For Leakage Unit**

*Additional Charges Apply For More Then 2 Leaks*

*Cooling Coil Repair Includes Anti Rust Coating*

*To Extend The Ac Life.*

*We Don't Repair Centralized Acs & Vrv System On*

*Domastic Compland*

## **For Installation Not Included**

*Cost of wiring will be charged extra*

*Masonry / core cutting is not included*

## **What's Included**

*Installation of outdoor & indoor with piping 10 ft only*

*After 10 ft charged Rs – 200/mtr extra.*

