

Souneeds – Get Expert Services at Your Door Step

**Visitation Fee Charges Applied At 299 per Service & Work
&
Conveyance Charges are Applied At ₹ 199 per Appliance**

All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹199 for conveyance; no extra amount is required.

Refrigerator Rate Card

Single Door Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Power 3 Pin Plug Top	99 + Visitation Fee
Inverter PCB Repair (Single Door)	1599 To 2299/
Inverter PCB New Replace (single Door)	3299 To 3899/
Repair PCB (Single Door) Non-Inverter	899 To 1599/
Power Cord 3 Core (Heavy) 1.5 Mtr	299/

Single Door Cooling Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Door Repair	499/
Door/Gasket Adjust	299/
Thermostat All Brand	599/
Gasket With Magnet for All Model	1299/
Defrost Sensor	399 /
Condenser Coil (8 To 10 Band)	699 /
Frazer With Capillary (Single Door)	1299 /
Gas Charging Single Door with Filer	1599/

Single Door Compressor

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Inverter Compressor	5599/
Compressor Capacitor	299/
Relay 1,2,3 & 4 Pin	399/
Overload Protector (olp)	299/
Relay & Overload Set	699/
Compressor 60 ltr to 165 ltr With Relay & Overload (Single Door)	3299/
Compressor 220 Ltr To 260 ltr With Relay & Overload + Capacitor (Single Door)	3899/
Compressor 320 Ltr To 450 ltr With Relay & Overload + Capacitor (Single Door)	4299/
Compressor 480 ltr & Above with Relay & Overload + Capacitor (Single Door)	5499/

Single Door Accessories Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Copper Pipe Insulation	199/
Door Switch	199/
Door Lock	199/
Drain Pipe	199/
Drain Try	399/
Bulb Holder	99/
Door Leg	199/
Drain Cleaning	In Visitation Fee
Freezer Singal Door 60 To 200 ltr	899/
Freezer Singal Door Upto 200 ltr	1099/
Freezer Door Frame	499/

Single Door Minor Repair Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Defrost knob Adjustment	In Visitation Fee
Door Gaping	In Visitation Fee
Electric Fixing (Rat Cutting Weir)	In Visitation Fee
Electric Plug Adjustment	In Visitation Fee
Refrigerator Levelling	In Visitation Fee
Refrigerator Location Changing	In Visitation Fee
Temperature Setting	In Visitation Fee
Drain Try Adjustment	In Visitation Fee
Refrigerator Servicing	In Visitation Fee

Double Door Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Lvt	899/
3 Pin Top Power	99/
Power Cord 3 Core (Heavy)	299/
Inverter Pcb Repair (Double Door)	2499/
Pcb Repair (Double Door)	1599/
Replace New PCB (Double Door)	Rate Tell u at the time of Repairing & Call

Double Door Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Defrost Timer	499/
Glass Heater	599/

Coil Heater	1499/
Defrost Sensor (Bio Matel)	499/
Drain Or Air Duct Cleaning	299/
Thermal Fuse	299/
Bio metal + Thermal Fuse	899/
Defrost Sensor + Thermal Fuse	899/
Rod Heater	899/

Double Door Gas Charging Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Cooling Coil	2599/
Dryer	199/
Condenser Coil 280 To 360 ltr	1299/

Condenser Coil 360 To 450	1699/
Capillary & Filter	399/
Drain Try Condenser	599/
Pin Valve (Heavy)	150/
Gas Charging (Double Door) R134 250 To 350 ltr	1599/
Step Valve	1199/

Double Door Compressor Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Compressor Capacitor	299/
Compressor With Relay, Olp, Capacitor < 500 ltr	5599/
Overload OLP	199/
Relay	299/

Relay + OLP + Capacitor	699/
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Double Door Cooling Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Fan Motor Ac - Condenser	1099/
Fan Motor Dc - Condenser	2199/
Fan Motor Freezer (Ac)	1099/
Fan Motor Freezer (Dc)	1499/
Fan Motor Refrigerator (Dc)	1499/
Damper Thermostat	899/
Defrost Sensor	299/
Door Repair Any Model	799/
Fan Blade	150/

Room Sensor	399/
Rotary Switch	399/

Double Door Refrigerator Accessories Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Bulb (Normal)	60/
Bulb LED	75/
Bulb Holder	199/
Pipe Insulation	120/
Door Lock	299/
Door Switch	199/
Drainpipe 1.5 mtr.	199/
Drain Try	199/

Led Light	199/
Magnetic Door Switch	199/
Thermostat Knob	75/
Door Leg	199/

Side By Side Door Refrigerator Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Lvt	699 /
3 Pin Top	99/
3 Core Power Cord (heavy)	299/
Replace New PCB (SBS)	Rate Tell u at the time of Repairing & Call

Side By Side Door Refrigerator Cooling Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Damper Thermostat	1199/
Ac Fan Motor	1299/
Fan Blade	199/
Room Sensor	499/
Rotary Switch	799/
Thermostat	899/
Fan Motor Freezer (Dc)	1999/
Fan Motor Refrigerator (Dc)	1999/
Fan Motor Condenser	1999/
Door/ Gasket Adjustment	199/

Damaged Door Repair	699/
Pin Valve	199/
Cooling Coil (Side by Side)	3299/
Dryer	199/
Refrigerant Gas Charge R134 & 600	2499 With Labor
Sub Condenser	899/
Drain Tray Condenser	399/
Step Valve	1299/

Side By Side Door Compressor Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Inverter Compressor 60 to 285 / 320 to 450	6599 / 8599 /
Overload Protector	399/

Relay	499/
Relay + Olp + Capacitor	799/
Normal Compressor Including Relay + Olp & Capacitor	7899/

Side By Side Door Defrost Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Thermal Fuse	399/
Glass Heater	899/
Cord Heater p Type	1199/
Rod Heater	1099/
Heater Coil	1699/
Defrost Sensor with Thermal Fuse	799/
Drain And Duct Cleaning	399/

Defrost Timer	1299/
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Side By Side Door Ice & Water Dispenser Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Cube Maker Valve	1299/
Auger Motor	1599/
Ice Maker Kit	2599/
Ice & Water Lever Switch	299/
Ice & Water Solenoid Valve (SV)	1299/
Ice Try	399/
Ice & Water Lever	1299/
Water Tank With Pipe	1599/

Side By Side Door Accessories Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Pipe Insulation	199/
Door Switch	199/
Drainpipe 1.5 mtr	199/
Drain Try	599/
LED Light	199/
Bulb	50/
Bulb Holder	199/
Door Leg	199/
Door Switch	199/
Knob	99/

Side By Side Door Mainer Repair Rate card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Defrost Cycle Adjustment	In Visitation Fee
Currant Testing	In Visitation Fee
Noise Adjustment	In Visitation Fee
Refrigerator Levelling	In Visitation Fee
Location Changing	In Visitation Fee
Wire Repairing & Retaping	In Visitation Fee
Drain Try Adjustment	In Visitation Fee
Minor Repair - Other	In Visitation Fee

Labour Charges Only – Material Not Included

Refrigerator Rate Card

Description	Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Relay & Over Load Fixing	299/
Thermostat, Fan Motor, Bio Metal, Timer, Heater, Rat Mash	499/
Gas Charging, Filer Change	699/
Capillary Change	299/
Compressor Dismantling	299/
Compressor Fixing & Gas Charging	799/
Power Problem	299/

Amc Rate Card

Description	Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, Servicing or Compressor 60 To 285 Ltr. (Non-Inverter)</i>	4299/
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, Servicing or Compressor 290 To 500 Ltr. (Non-Inverter)</i>	6299/
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, Servicing or Compressor 60 To 285 Ltr. (Inverter)</i>	5299/
<i>Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, Servicing or Compressor 290 To 500 Ltr. (Inverter)</i>	8299/
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, 60 To 285 Ltr. (Non-Inverter)</i>	2299/
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, 290 To 500 Ltr. (Non-Inverter)</i>	4299/
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, 60 To 285 Ltr. (Inverter)</i>	3299/
<i>Non-Comprehensive Including All Electric Parts, Gas Charging, Fan Motor, Pcb Repairing, 290 To 500 Ltr. (Inverter)</i>	5299/

**Labor charges for work only (parts to be provided by customer)
Charges Applicable for One-Time Visit or Work**

Description	Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee
<i>Pcb, Capacitor, Timer & Bio Metal Change</i>	599/
<i>Motor Fitting Change (Condenser Side)</i>	499/
<i>Fan & Motor Change (Fridge Ki Ander ki)</i>	499/
<i>Gas Charging with Blazing Filter & Pin Valve</i>	799/
<i>Gas Charging With Blazing Filter & Capillary Change and Pin Valve</i>	899/
<i>Compressor Fitting & Gas Charging</i>	999/
<i>Condenser & Cooling Coil Fitting With Gas Charging Or Blazing Filter & Pin valve</i>	999/
<i>Condenser & Cooling Coil Fitting With Gas Charging Or Blazing Filter & Capillary Change</i>	1199/

AMC Terms & Conditions

1. Any damage, corrosion, rusting, breakage, or malfunction resulting from electrical faults, voltage fluctuations, improper usage, mishandling, damage to plastic components, environmental factors, or any external cause beyond the control of the Service Provider shall be excluded from the scope of this AMC.

2. The AMC includes a maximum of two (2) gas refilling services and leakage testing during the contract period. Units installed near drains, sewage (nala), coastal, or industrial areas—where corrosion or gas leakage risk is higher—will also be covered under this limit. Any additional gas charging or leakage rectification beyond two services shall be chargeable separately.
3. This AMC covers repair and maintenance services only. If any part, component, or equipment is determined to be beyond repair or unserviceable, replacement shall be carried out only upon the Client's approval, and the cost of such new or replacement parts, including applicable taxes and labor (if applicable), shall be borne by the Client. Replacement requested by the Client for upgrade or other reasons shall also be chargeable.
4. The AMC does not cover the supply or replacement of major components such as the inverter compressor and PCB (Printed Circuit Board). In the event such components require replacement, the same shall be provided only upon the Client's approval, and the charges shall be applicable as per the current market price, along with applicable taxes and service charges.
5. The AMC includes one (1) complimentary general servicing of the air conditioner during the contract period. Any additional servicing beyond this shall be chargeable as per the Service Provider's prevailing rates.
6. The total AMC contract value shall be paid in full (100% advance) by the Client at the time of execution of this agreement. The AMC services shall commence only after receipt of full payment.

7. EXCLUSIONS

The following are not covered under AMC:

- Major spare parts replacement
- Damage due to fire, theft, water, natural disaster
- Mishandling by unauthorized personnel
- External power fluctuation damage
- (Parts will be charged extra if required.)

8. RESPONSE TIME

- Normal complaints: Within 24 hours
- Emergency complaints: Within 6–12 hours

9. CLIENT RESPONSIBILITIES

- Provide proper power supply
 - Ensure equipment safety
 - Allow access to service personnel
 - Make timely payments
10. The Client confirms that all equipment covered under this AMC shall be in proper and functional working condition prior to the commencement of the contract. Any repairs or rectification required before the start of the AMC shall be chargeable separately.

11. TERMINATION

Either party may terminate this contract with 30 days' written notice. No refund will be made for unused period unless mutually agreed.

12. GOVERNING LAW

This agreement shall be governed by the laws of India and subject to jurisdiction of Delhi court

13. CONTRACT PERIOD

This AMC shall be valid for a period of **12 months**

Note

1. Service Terms & Conditions

The booking amount collected at the time-of-service request shall be considered as a visitation/inspection charge. The inspection charge shall be valid for 24 hours only from the time of visit.

If the Client confirms the installation work within 24 hours, the said amount shall be adjusted against the final installation invoice. In case the Client does not proceed with the installation within the validity period, the visitation/inspection fee shall be non-refundable.

2. Spare Parts & Cartage Charges

In the event that spare parts are required during servicing or installation, the same shall be arranged from the local market by the Service Provider/technician. The cost of spare parts, along with applicable cartage, transportation, or handling charges, shall be borne by the Client and will be added to the final invoice. **Warranty duration** will be mentioned on the **bill or service receipt** by the **company or technician** after the work is completed.

3. **Transparency of Charges**

The Service Provider assures that there are no hidden or undisclosed charges. All costs, including service charges, spare parts, cartage, taxes, or any additional fees, shall be informed to and approved by the Client prior to execution of the work.

4. **Warranty Terms**

The warranty period applicable to any repair, servicing, or replaced spare parts shall be specified in writing on the official invoice or service receipt issued upon completion of the work. Warranty shall be valid only as per the duration mentioned in the document and subject to standard usage conditions.

What Is Not Included



Replacement Or Installation of Switchboard



Repair Of Commercial Appliances



Our Installation process

1. Inspection

*We will check the space
where you want to install the Appliances*

2. Installation

We will install the appliances with care

3. Cleanup

We will clean the area once work is done



Our Repairing & Services Process

1. Inspection & quote

We inspect the appliance & share a repair quote for approval

2. Approval or expert review

Repair begins after your approval, if you are unsure, you can call our expert

3. Service, Repair & spare parts

If necessary, we will provide spare parts at fixed rates during the repair & service.

4. Warranty activation

Your appliance will automatically come under warranty Period after the repair Given by Technician/Company on time of billing



Souneeds_Promise



Up to 10 to 365 days warranty on different product & services



Fixed Rate Card



On Call Repair Quote Verification



Up to 3000 Damage Cover



Surprise Checking/Feedback at the time or after the work by Senior technicians

Our Top Technicians



Background Verified By Souneeds



*Trained across all major brands by
Souneeds Experianesd Technitions*

What we'll need from you

1. *Plug Point*
2. *Ladder / Stool*

3. *Clean Cloth*

Please Note



If spare parts are needed, the Technician will source them from the local market