

Souneeds – Get Experts Services at your Door Step

**Visitation Fee Charges Applied At 299 per Service & Work  
&  
Conveyance Charges are Applied At ₹ 199 per Appliance**

**All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹199 for conveyance; no extra amount is required.**

**Ro Water Purifier  
Servicing & Installation Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Water Purifier Installation	<b>199 + Visitation Fee</b>
Water Purifier uninstillation	<b>399</b>
Under Counter (UTC)	<b>399</b>
Minor Repair	<b>1 + Visitation Fee</b>

## Uv Model Spear Parts Rate Card

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Uv Model PP Filter 8" (Chudi Wala)	<b>299 /</b>
Uv Model Post Carbon Filter (4 & 6 inch)	<b>299 /</b>
Uv Model Nozzle	<b>199 /</b>
UV Model PR Sensor (Purity Sensor)	<b>299 /</b>
Uv Model Pre Filter-Housing Without Filter 10" & 8"	<b>399 /</b>
Uv Model In Line Sediment Filter /Candle 10"	<b>499 /</b>
Uv Model In Line Carbon Filter / Candel 10"	<b>599 /</b>
Uv Model PHOTORESISTOR HARNESS ASSY (PR Purity Sensor)	<b>399 /</b>
Uv Model Complete Pp Bowl (Bowl+ Filter+ Clamp+ Screw+ L Bow + Teflon Tape)	<b>799 /</b>
Uv Chamber 10" (Aluminum) Heavy	<b>599 /</b>
UV Chamber 10" (Aluminum) Light	<b>399 /</b>

Uv Lamp 6" (4 Watt)	<b>399 /</b>
Uv Model Solenoid Valve (sv) Aluminum	<b>399 /</b>
UV Model Clamp For Classic Bowl	<b>199 /</b>
Uv Model Nylon Pipe (½ Inch In Size Per Mtr)	<b>90 + Visitation Fee</b>
Uv Model Pipe ¼ & 3/8 Per Mtr	<b>30 + Visitation Fee</b>
Uv Model PP Filter 10" Theard Type	<b>299 /</b>
Uv Lamp 11 Watt 8" (osram & Philips)	<b>499 /</b>
Uv Model Uf Filter (4 – 6 inch)	<b>299 /</b>
Uv Model Mineral Cartage (8 – 10 inch)	<b>499 /</b>
Uv Model Mineral Cartage With Copper 8"	<b>499 /</b>
Uv Model Bowl w/o Filter (heavy)	<b>399 /</b>

## General spear Parts Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Uv Lamp 11 watt 8" (philps)	<b>499 /</b>
Carbon Block Filter 10" (Utc)	<b>399 /</b>
Pre Carbon-Filter 10" (Utc)	<b>399 /</b>
Solenoid Valve (SLX)	<b>599 /</b>
Pre Filter-Housing	<b>599 /</b>
Alkaline Filter	<b>1099 /</b>
PP Filter 20" (Commercial Ro)	<b>399 /</b>
Carbon Block Filter 20"	<b>499 /</b>
Pre Carbon-Filter 20"	<b>499 /</b>
Mineral Filter 8 –10"	<b>599 /</b>
Mineral Filter 4 – 6"	<b>399 /</b>

Bowl, Filters L bow, T joint, Connector, Per Piece	<b>15 + Visitation Fee</b>
Pipe /Mtr.	<b>20 + Visitation Fee</b>
Motor L Bow Per Piece	<b>25 + Visitation Fee</b>
Faucet Tap (UTC) Heavy	<b>699 /</b>
Faucet Tap (UTC) Light	<b>499 /</b>
Bulked For In/out	<b>30 + Visitation Fee</b>
Micro Switch	<b>120 /</b>
Diverter Valve Set (Gateway) Plastic	<b>199 /</b>
Diverter Valve Set (Gateway) Heavy	<b>299 /</b>
Uv Chamber Light	<b>399/</b>
Uv Chamber Heavy	<b>599/</b>
Utc Body & Plate	<b>399/</b>

Ro Membrane 300 to 800 Tds	<b>1299/</b>
Ro Membrane 800 To 1200 Tds	<b>1499/</b>
Ro Membrane 1200 To 3000 Tds	<b>1899/</b>
Pre Filter (Heavy)	<b>199/</b>
In Line Sediment Filter (Heavy) 10”	<b>399/</b>
IN line Post Carbon Filter (Heavy) 10”	<b>399/</b>
Regular Service W/o pp Filter 10	<b>1+ Visitation Fee</b>
Filter Set 10” (Light)	<b>1299/</b>
Filter Set 10 “ (Heavy)	<b>1699/</b>
Filter Set + Membrane 10” (300 To 800 TDS)	<b>2499/</b>
Filter Set + Membrane 10” (800 To 3000 TDS)	<b>3299/</b>
Filter Set 8” (Nano)	<b>1299/</b>
Filter Set 8” Membrane 8”(300 To 800 TDS)	<b>2499/</b>

Filter Set 8" Membrane 8"(800 To 3000 TDS)	<b>3299/</b>
Membrane 8" Neno (300 To 800 TDS)	<b>1299 /</b>
Membrane 8" Neno (300 To 3000 TDS)	<b>1799 /</b>
Filter Set + SV + l bow + Membrane + Fr + pipe + pp	<b>2899 /</b>
filter Set + SV + l bow + Membrane + Fr + pipe + pp (Utc)	<b>3199/</b>
filter Set + SV + l bow + Membrane + Fr + pipe + pp (Nano)	<b>2899/</b>

### **Electrical Parts spear Parts Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Pcb Repair	<b>1099/</b>
Booster Pump 75 & 100 GPD	<b>1699/</b>
Smpps 2 Amp	<b>599/</b>
Smpps 2.5 Amp	<b>699/</b>

Uv Lamp 8/11 Watt	<b>499/</b>
Wiring Harness	<b>299/</b>

### **Aqua Guard spear Parts**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Aqua Guard Model Doctor Aqua Kit	<b>4599/</b>
Aqua Guard Model Magna Kit	<b>4299/</b>
Aqua Guard Model (Nova/ Inova/ Crystal/ Smart/ Infinity UV) Filter Set	<b>899/</b>
Aqua Guard Model Enhanced Kit	<b>4299/</b>
Aqua Guard Model Compact Block Filter Dual	<b>999/</b>
Aqua Guard Model (Pcb Repair)	<b>1099/</b>
Aqua Guard Model (Inova PCB)	<b>2199/</b>
Aqua Guard Model HD Cartridge	<b>299/</b>
Aqua Guard Model Smart Aqua flo DX Pcb	<b>1499/</b>

Aqua Guard Model (UV Lamp 10" 11 Watt Phillips)	<b>699/</b>
Aqua Guard Model Enhance Sediment Filter 10"	<b>499/</b>
Aqua Guard Model ON/OFF Switch	<b>299/</b>
Aqua Guard Model Pre Carbon-Filter 8 – 10"	<b>599/</b>
Aqua Guard Model Enhance UF Filter 6"	<b>499/</b>
Aqua Guard Model Enhance Post Carbon Filter 6"	<b>499/</b>
Aqua Guard Model Enhance Mineral Filter 4"	<b>599/</b>
Aqua Guard Model Nano (Prime/Maxima) Sediment Filter 8"	<b>599/</b>
Aqua Guard Model Neno (Prime/Maxima) Pre Carbon-Filter 8"	<b>599/</b>
Aqua Guard Model (prime/Maxima) UF Filter 4"	<b>499/</b>
Aqua Guard Model Booster Pump	<b>2299/</b>
Aqua Guard Model PCB (Prime/Maxima)	<b>1699/</b>

Aqua Guard Model Chip Type Kit (Enrich)	<b>4599/</b>
Aqua Guard Model Chip Type Kit (Classic)	<b>3299/</b>
Aqua Guard Model Chip Type Kit (Magna)	<b>4599/</b>
Aqua Guard Model Bowl Without Filter 8 – 10”	<b>599/</b>
Aqua Guard Model Candle	<b>399/</b>
Aqua Guard Model Solenoid Valve (SV)	<b>699/</b>
Aqua Guard Model Ro + Uv Hccb Magna Pl6 origa kit	<b>4599/</b>
Aqua Guard Model Ro+ Uv Genius UTC Kit	<b>4599/</b>
Aqua Guard Model Uv Assembly	<b>1099/</b>
Aqua Guard Ro+Uv Ag Raviva Nxt Ea Kit	<b>4899/</b>
Aqua Guard Ac/Dc Adaptor	<b>1299/</b>
Aqua Guard Display Pcb with Harness	<b>3299/</b>

Aqua Guard Superb Ea Kit	<b>4599/</b>
Aqua Guard Dr Ag Geneus Ro Kit	<b>5499/</b>
AQUA Guard Crystal Plus Uv Kit	<b>1399/</b>
Aqua Guard Diverter Valve	<b>499/</b>
Aqua Guard Pump (gear)	<b>2299/</b>
Aqua Guard Pump Ep8 (ULKA/CPS)	<b>2499/</b>
Aqua Guard Heptature Cartridge Carbon Block	<b>1099/</b>
Aqua Guard Main PCB Ag Classic +	<b>2899/</b>
Aqua Guard Magna Ag kit	<b>4899/</b>
Aqua Guard AG SUPERB EA Ro Kit	<b>4599/</b>
Aqua Guard MAIN PCB - DR AG CLASSIC	<b>2499/</b>
Aqua Guard Ag Classic + Uv Kit	<b>2599/</b>
Aqua Guard Power Supply 12 Vdc/1.7A with Socket	<b>1599/</b>

Aqua Guard Infiniti Pcb New	<b>2199/</b>
Aqua Guard Revive NXT EA Uv Kit	<b>2099/</b>
Aqua Guard Power Adaptor with Toroid	<b>1199/</b>
Aqua Guard Active Copper Maxx Cartridge	<b>599/</b>
Aqua Guard Membrane Revive	<b>2499/</b>
Aqua Guard New Classic Pcb	<b>1899/</b>
Aqua Guard Ag Superb UTC Kit	<b>4299/</b>
Aqua Guard Magna Ro + Uv NXT Kit Ea.	<b>4899/</b>
Aqua Guard Cartridge for Miracle Heavy Metal Remover	<b>899/</b>
Aqua Guard Tap	<b>399/</b>
Aqua Guard Pressure Reducer Valve Heavy	<b>1299/</b>

Aqua Guard Weight Sensor Assy Ag	<b>499/</b>
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### **Kent spear Parts Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Kent Ro Membrane 8" (High Flow)	<b>2499/</b>
Kent Ro Membrane 8" (Welded)	<b>2599/</b>
Kent Uf Membrane 8"	<b>1299/</b>
Kent Fiber Membrane	<b>799/</b>
Kent Sediment Filter 10" (Excel/Elite)	<b>599/</b>
Kent Ro Inline Sediment Filter 8"	<b>599/</b>
Kent Ro Inline Carbon Filter	<b>599/</b>
Kent Ro Pump 100 Psi	<b>2499/</b>
Kent Ro Post Carbon Filter Blue	<b>499/</b>

Kent Ro Smps 24 Vdc 2.5 Amp	<b>899/</b>
Kent Ro pre-Filter Sediment 10"	<b>399/</b>
Kent Ro Sp Electronic Ballast Auto Flash Pcb	<b>999/</b>
Kent Ro Tap	<b>199/</b>
Kent Ro Uv Barrell With Tube	<b>899/</b>
Kent Ro Water Level Sensor	<b>399/</b>
Kent Ro Diaphragm Pump E-150	<b>2899/</b>

### **Pure It spearr Parts Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Pure IT GKK1 Kit	<b>3599/</b>
Pure IT GKK 2 Kit	<b>3599/</b>
Pure IT PP Filter (Spun Filter) 10" Branded	<b>299/</b>

Pure IT Mineral Filter Kit	<b>2999/</b>
Pure IT Carbon Sediment CSF Filter	<b>1099/</b>
Pure IT Rc Boost UV GKK1	<b>2899/</b>
Pure IT RO + UV GKK 1	<b>2799/</b>
Pure IT RO +UV GKK 2	<b>3599/</b>
Pure IT UV G2 Kit	<b>1599/</b>
Pure IT Tap	<b>399/</b>

### **Liv pure spear Parts Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Liv pure Ro Membrane	<b>1899/</b>
Liv pure Pump	<b>2499/</b>
Liv pure Filter Kit	<b>2499/</b>
Liv pure Adaptor	<b>899/</b>

Liv pure SV	<b>799/</b>
Liv pure Fr	<b>499/</b>
Liv pure pcb	<b>2599/</b>

### **Local Ro spear Parts Rate Card**

<b>Description</b>	<b>Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
Ro PP filter	<b>199/</b>
Ro Filter Set	<b>899/</b>
Ro Membrane	<b>899/</b>
Ro Sv	<b>499/</b>
Ro Adaptor	<b>699/</b>
Ro Fr	<b>199/</b>
Ro Pump	<b>1699/</b>

Ro Body	<b>1200 To 2400 As Per Requirement</b>
Ro L Bow	<b>20</b>
Ro Clamp	<b>25/Clamp</b>
Ro PP Housing Heavy	<b>499/</b>

**Labor charges for work only (parts to be provided by customer)  
Charges Applicable for One-Time Visit or Work**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<b>Pp Filter Change</b>	<b>399/</b>
<b>Filter Set &amp; Membrane Change</b>	<b>499/</b>
<b>Tank Replacement</b>	<b>499/</b>
<b>Tap &amp; Fauset</b>	<b>299/</b>
<b>Diverter &amp; Valve Change</b>	<b>399/</b>
<b>PP Filter Housing Change</b>	<b>399/</b>

<b>Body Exchange</b>	<b>599/</b>
<b>Pump, Sv &amp; Adaptor Exchange</b>	<b>499/</b>

### **Amc Rate Card**

<b>Description</b>	<b>Service charge ₹ Rate / Unit (Excluding GST) Including Visitation Fee</b>
<i>Comprehensive Including All Electric Parts, Pcb Repairing, Filter Set, Pump 10 Ltr.Ro</i>	<b>3299/</b>
<i>Comprehensive Including All Electric Parts, Pcb Repairing, Filter Set, Pump 25 Ltr.Ro</i>	<b>6899/</b>
<i>Comprehensive Including All Electric Parts, Pcb Repairing, Filter Set, Pump 50 Ltr.Ro</i>	<b>9999/</b>
<i>Comprehensive Including All Electric Parts, Pcb Repairing, Filter Set, Pump 100 Ltr.Ro</i>	<b>18999/</b>

#### **AMC Terms & Conditions**

1. Any damage, corrosion, rusting, breakage, or malfunction resulting from electrical faults, voltage fluctuations, improper usage, mishandling, damage to plastic components, environmental factors, or any external cause beyond the control of the Service Provider shall be excluded from the scope of this AMC.
2. The AMC includes a maximum of two (2) gas refilling services and leakage testing during the contract period. Units installed near drains, sewage (nala), coastal, or industrial areas—where corrosion or gas leakage risk is higher—will also be covered under this limit. Any additional gas charging or leakage rectification beyond two services shall be chargeable separately.
3. This AMC covers repair and maintenance services only. If any part, component, or equipment is determined to be beyond repair or unserviceable, replacement shall be carried out only upon the Client's approval, and the cost of such new or replacement

parts, including applicable taxes and labor (if applicable), shall be borne by the Client. Replacement requested by the Client for upgrade or other reasons shall also be chargeable.

4. The AMC does not cover the supply or replacement of major components such as the inverter compressor and PCB (Printed Circuit Board). In the event such components require replacement, the same shall be provided only upon the Client's approval, and the charges shall be applicable as per the current market price, along with applicable taxes and service charges.
5. The AMC includes one (1) complimentary general servicing of the air conditioner during the contract period. Any additional servicing beyond this shall be chargeable as per the Service Provider's prevailing rates.
6. The total AMC contract value shall be paid in full (100% advance) by the Client at the time of execution of this agreement. The AMC services shall commence only after receipt of full payment.

## **7. EXCLUSIONS**

The following are not covered under AMC:

- Major spare parts replacement
- Damage due to fire, theft, water, natural disaster
- Mishandling by unauthorized personnel
- External power fluctuation damage
- (Parts will be charged extra if required.)

## **8. RESPONSE TIME**

- Normal complaints: Within 24 hours
- Emergency complaints: Within 6–12 hours

## **9. CLIENT RESPONSIBILITIES**

- Provide proper power supply
  - Ensure equipment safety
  - Allow access to service personnel
  - Make timely payments
10. The Client confirms that all equipment covered under this AMC shall be in proper and functional working condition prior to the commencement of the contract. Any repairs or rectification required before the start of the AMC shall be chargeable separately.

## 11. TERMINATION

Either party may terminate this contract with 30 days' written notice. No refund will be made for unused period unless mutually agreed.

## 12. GOVERNING LAW

This agreement shall be governed by the laws of India and subject to jurisdiction of Delhi court

## 13. CONTRACT PERIOD

This AMC shall be valid for a period of **12 months**

## 14. AMC Payment Terms & Conditions

- **AMC Duration**  
The AMC agreement is valid for a period of 12 months from the date of activation.
- **Payment Terms**
- 100% advance payment before AMC activation.
- **Service Coverage**  
AMC includes regular maintenance visits and basic servicing as agreed.  
Spare parts and major repairs will be charged separately unless mentioned in the agreement.
- **Payment Mode**  
Payment can be made via Bank Transfer / UPI / Cheque in favor of **Souneeds**.
- **Late Payment**  
A late fee of 2% per month may be charged on overdue payments.
- **Cancellation Policy**  
AMC amount is non-refundable once the service period has started.
- **Service Response Time**  
Service requests will be attended within 24–48 working hours.
- **Taxes**  
GST and other applicable taxes will be charged extra as per government rules.

### **Agreement Renewal**

AMC renewal reminder will be shared 15 days before expiry

## **Note**

### **1. Service Terms & Conditions**

***The booking amount collected at the time-of-service request shall be considered as a visitation/inspection charge. The inspection charge shall be valid for 24 hours only from the time of visit.***

***If the Client confirms the installation work within 24 hours, the said amount shall be adjusted against the final installation invoice. In case the Client does not proceed with the installation within the validity period, the visitation/inspection fee shall be non-refundable.***

**2. Spare Parts & Cartage Charges**

*In the event that spare parts are required during servicing or installation, the same shall be arranged from the local market by the Service Provider/technician. The cost of spare parts, along with applicable cartage, transportation, or handling charges, shall be borne by the Client and will be added to the final invoice. **Warranty duration** will be mentioned on the **bill or service receipt** by the **company or technician** after the work is completed.*

**3. Transparency of Charges**

*The Service Provider assures that there are no hidden or undisclosed charges. All costs, including service charges, spare parts, cartage, taxes, or any additional fees, shall be informed to and approved by the Client prior to execution of the work.*

**4. Warranty Terms**

*The warranty period applicable to any repair, servicing, or replaced spare parts shall be specified in writing on the official invoice or service receipt issued upon completion of the work. Warranty shall be valid only as per the duration mentioned in the document and subject to standard usage conditions.*

## **Please Note**



*If spare parts are needed, the Technician will source them from the local market*



## **Our Installation process**

### **1. Inspection**

*We will check the space  
where you want to install the Appliances*

### **2. Installation**

*We will install the appliances with care*

### **3. Cleanup**

*We will clean the area once work is done*



## Our Repairing & Services Process

### 1. Inspection & quote

*We inspect the appliance & share a repair quote for approval*

### 2. Approval or expert review

*Repair begins after your approval, if you are unsure, you can call our expert*

### 3. Service, Repair & spare parts

*If necessary, we will provide spare parts at fixed rates during the repair & service.*

### 4. Warranty activation

*Your appliance will automatically come under warranty Period after the repair Given by Technician/Company on time of billing*



## Souneeds Promise



*Up to 10 to 365 days warranty on different product & services*



*Fixed Rate Card*



*On Call Repair Quote Verification*



*Up to 3000 Damage Cover*



*Surprise Checking/Feedback at the time or after the work by **Senior technicians***

## Our Top Technicians



Background Verified by **Souneeds**



*Trained across all major brands by  
**Souneeds Experiencesd Techinitions***

# What we'll need from you

1. *Buckets*
2. *Plug Point*
3. *Ladder / Stool*
4. *Clean Cloth*