

***Visitation Fee Charges Applied At 399 per Service & Work
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Conveyance Charges are Applied At ₹ 299 per Appliance

All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹299 for conveyance no extra amount is required.

Deep Freezer Electric Item Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
<i>Power 3 Pin Plug Top</i>	<i>99 /</i>
<i>Relay & Over Load (PTC) Type</i>	<i>699 /</i>
<i>Relay & Over Load (Coil) Type</i>	<i>899 /</i>
<i>Starting Capacitor</i>	<i>399 /</i>
<i>Running Capacitor 4 mfd. to 10 mfd.</i>	<i>499 /</i>
<i>Fan Motor 5 watt With Blade Water Cooler</i>	<i>1799 /</i>

<i>Fan Motor 10 watt With Blade Water Cooler</i>	1899 /
<i>Fan Motor 1/35 With Blade Water Cooler</i>	1899 /
<i>Fan Motor 1/10 With Blade Water Cooler</i>	2450 /
<i>Relay Big 5 Pin</i>	899 /
<i>Small Fan Blade</i>	399 /
<i>Big Fan Blade</i>	599 /
<i>Copper Coil 12x12 Water Cooler</i>	2899 /
<i>Copper Coil 1cx1c Water Cooler</i>	3699 /
<i>Coil Condenser Deep Freezer</i>	1699 /
<i>Compressor Dispenser</i>	2899/
<i>Compressor 20 to 40 ltr. Water Cooler</i>	3299 /
<i>Compressor c0 to 100 ltr. Water Cooler</i>	4899 /

<i>Compressor 100 & Above Water Cooler</i>	<i>Rate on Inspection</i>
<i>Compressor 100 Ltr & Above Deep Freezer</i>	<i>6899 /</i>
<i>Compressor 210 Ltr & Above Deep Freezer</i>	<i>8899 /</i>
<i>Compressor 350 Ltr & Above Deep Freezer</i>	<i>10999 /</i>
<i>Compressor 550 Ltr Deep Freezer</i>	<i>11899 /</i>
<i>Thermostat</i>	<i>799 /</i>
<i>Dispenser Switch's</i>	<i>99 /</i>
<i>Coil Condenser Dispenser Small</i>	<i>599 /</i>
<i>Coil Condenser Dispenser Big</i>	<i>1299 /</i>
<i>Tap Plastic dispenser</i>	<i>299 /</i>
<i>Tap Metal</i>	<i>499 /</i>
<i>Dispenser Heater</i>	<i>599 /</i>

<i>Tank Leakage Small Water Cooler</i>	399 /
<i>Tank Leakage Big Water Cooler</i>	399 /
<i>Servicing</i>	499 /
<i>Gas Charging 5 ltr to 40 ltr</i>	2199 /
<i>Gas Charging 60 to 100</i>	2499 /
<i>Gas Charging 150 & above</i>	2699 /
<i>Leak Testing</i>	799 /
<i>Filter & Capillary</i>	399 /
<i>Pin Valve</i>	199 /
<i>Dispenser Heater Cut Off</i>	499 /

Deep Freezer Rate Card

Description	Service charge ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
<i>Stabilizer Fitting</i>	499 /
<i>Power Problem</i>	399 /
<i>Capacitor Installation / uninstallation</i>	699/
<i>Pcb Installation / uninstallation</i>	699 /
<i>Fan Motor uninstallation</i>	399 /
<i>Fan Motor installation</i>	799 /
<i>Fan & Blower Uninstallation</i>	399 /
<i>Fan & Blower Installation</i>	499 /
<i>Condenser Coil Uninstallation</i>	499 /
<i>Condenser Coil Installation</i>	799 /

<i>Leak Testing + Blazing</i>	599 /
<i>Gas Charging</i>	2650 /
<i>Compressor uninstallation</i>	499 /
<i>Compressor 100 to 250 Ltr</i>	5550 /
<i>Compressor 300 to 350 Ltr.</i>	7899 /
<i>Compressor 450 to 550 Ltr.</i>	8850 /

Labor charges for work only (parts to be provided by customer)

Description	Service charge ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
<i>Pcb & Capacitor Replacement & Change</i>	399 /
<i>Motor Fitting Replacement & Change (Condenser)</i>	599 /
<i>Gas Charging with Leak Testing Water Cooler & Dispenser</i>	1250 /
<i>Gas Charging with Leak Testing Deep freezer</i>	1550 /
<i>Compressor Fitting & Gas Charging</i>	1750 /
<i>Coil Fitting with Gas Charging (Condenser Coil)</i>	1750 /

Coil Fitting with Gas Charging (Internal & Water Tub)	2599 /
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Service Terms & Conditions

1. Inspection & Booking Charges

*The amount collected at the time of the service booking shall be treated as a visitation and inspection fee. This fee shall remain valid for **24 hours from the time of the technician's visit.***

If the customer confirms the installation work within 24 hours of the visit, the inspection fee will be adjusted against the final installation invoice.

*If the customer does not proceed with the installation within the validity period, the visitation and inspection fee shall be **non-refundable**.*

2. Spare Parts & Transportation Charges

If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.

The cost of spare parts, along with any applicable cartage, transportation, or handling charges, shall be borne by the customer and added to the final invoice.

The applicable warranty period will be mentioned on the bill or service receipt issued by the company or technician after the work is completed.

3. Transparency of Charges

At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges.

All applicable costs, including service charges, spare parts, transportation, taxes, and any additional fees, will be communicated to the customer and approved before the work begins.

4. Warranty Terms & Conditions

The warranty period applicable to repair work, servicing, or replacement parts shall be specified in writing on the official invoice or service receipt issued after completion of the work.

The warranty will remain valid for the duration mentioned in the document and will be subject to the applicable warranty terms and conditions.

Important Note

If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.

Our Installation Process

1. Inspection

We inspect the designated space to ensure it is suitable for appliance installation.

2. Installation

Our technician installs your appliance carefully and professionally, following the applicable installation requirements.

3. Cleanup

Once the installation is complete, we clean the immediate work area and leave it tidy.

Our Repair & Service Process

1. Inspection & Quotation

We inspect your appliance and provide a repair or service quotation for your approval.

2. Customer Approval & Expert Assistance

Repair work begins only after your approval. If you have any questions or concerns about the quotation, you can contact our support team for expert assistance.

3. Service, Repair & Spare Parts

Our technician performs the approved repair or service. If spare parts are required, their prices and any applicable additional charges will be communicated to you for approval before purchase or installation.

4. Warranty Activation

After the repair or service is completed, the applicable warranty details will be recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the period specified in the document.

The Souneeds Promise

Reliable Service. Transparent Pricing. Customer Satisfaction.

- **Service Warranty:** Warranty of up to 10–35 days on eligible products and services, depending on the type of service and the terms mentioned on the invoice.
- **Fixed Rate Card:** Transparent pricing for listed services.

- **On-Call Repair Quote Verification:** Contact our support team to verify your repair quotation.
 - **Damage Protection:** Coverage of up to ₹3,000, subject to applicable terms and conditions.
 - **Quality Checks & Customer Feedback:** Senior technicians may conduct quality inspections and collect customer feedback during or after service completion.
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Our Trusted Technicians

- **Background-Verified Professionals:** Technician backgrounds are verified by Souneeds as part of its verification process.
 - **Multi-Brand Training:** Technicians trained to work with major appliance brands.
 - **Experienced Technicians:** Skilled professionals committed to reliable service and customer satisfaction.
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Thank you for choosing Souneeds. We appreciate your trust in our services.