

Carpenter Rate Card

***Visitation Fee Charges Applied At 399 per Service & Work
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Conveyance Charges are Applied At ₹ 299 per Appliance

"All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹299 for conveyance; no extra amount is required."

Repairing s Installation Rate Card

Window & curtain (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST)</i> <i>Visitation Fee Including</i>
<i>Curtain rod installation (2 brackets)</i>	499 /
<i>Motorized blinds fitting (up to 5ft)</i>	699 /
<i>Non-motorized blinds fitting (up to 5ft)</i>	499 /
<i>Window AC frame installation without wood</i>	599 /
<i>Window closing (post AC removal)</i>	599 /

<i>Window hinge installation (up to 4)</i>	599 /
<i>Curtain blinds' measurement</i>	399 /

Furniture repair (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST)</i> <i>Including Visitation Fee</i>
<i>Plastic buffer installation (up to 4)</i>	399 /
<i>Chair wheels fitting (Only One)</i>	399 /

Clothes hanger (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST)</i> <i>Including Visitation Fee</i>
<i>Wall/door hanger installation</i>	399 /
<i>Ceiling-mounted hanger installation</i>	599 /

Bed Repairing (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST) Including Visitation Fee</i>
<i>Bed Support Mainor Repair</i>	<i>599 /</i>
<i>Bed legs/Headboard repair</i>	<i>799 /</i>

Cupboard s drawer Repairing

Description	Service Charges <i>Rate / Unit (Excluding GST) Including Visitation Fee</i>
<i>Cupboard hinge installation (up to 2)</i>	<i>499 /</i>
<i>Channel repair (one set)</i>	<i>399 /</i>
<i>Drawer channel replacement (one set)</i>	<i>599 /</i>
<i>Cupboard handle installation/replacement</i>	<i>399 /</i>
<i>Cupboard lock installation</i>	<i>799 /</i>
<i>Cupboard lock replacement</i>	<i>499 /</i>

<i>Cupboard Mainor Repairing</i>	799 /
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Doors Repairing (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST)</i> <i>Including Visitation Fee</i>
<i>Door Peephole installation</i> <i>(Supporter)</i>	399 /
Door accessory installation	299 For (First One) + Visitation fee 150 For Others only
Wooden door installation (Ready Made Door)	899 /
wooden door repair (Major C Mainer)	699 /
Door hinge installation (up to 4 hinges)	699 /
Door lock installation	899 /
Door lock replacement	799 /
Door lock repair	499 /
Mesh grill door repair/replacement	599 /

Overhead door closer installation	599 /
Door closer installation (wall-mounted)	599 /
Wooden sliding door repair	599 /

Drill s hang (No Product)

Description	Service Charges <i>Rate / Unit (Excluding GST)</i> <i>Including Visitation Fee</i>
<i>Bathroom holder & hanger installations</i>	150 For (First One) 100 For Others (visitation Charges)
<i>Drill & hang (wall decor)</i>	150 For (First One) 100 For Others (visitation Charges)
<i>Bathroom mirror installation</i>	150 For (First One) 100 For Others (visitation Charges)
<i>shelf installation</i>	150 For (First One) 100 For Others (visitation Charges)
<i>Wooden shelf installation</i>	299 For (First One) 150 For Others (visitation Charges)
<i>Corner guard/safety lock installation</i>	1050 /
<i>Bed fence installation</i>	599 /

<i>Safety gate installation (Window or Door)</i>	1299 /
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Service Terms & Conditions

1. Inspection & Booking Charges

The amount collected at the time of booking shall be treated as a **visitation and inspection fee**. This fee is valid for **24 hours from the time of the technician's visit**.

If the customer confirms the installation or repair work within 24 hours of the visit, the inspection fee will be adjusted against the final service invoice.

If the customer does not proceed with the work within the validity period, the visitation and inspection fee will be **non-refundable**.

2. Spare Parts & Transportation Charges

If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.

The cost of spare parts, along with any applicable transportation, cartage, or handling charges, shall be borne by the customer and included in the final invoice.

The applicable warranty period for the service or replacement parts will be mentioned on the invoice or service receipt issued by the company or technician after the work is completed.

3. Transparency of Charges

At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges.

All applicable costs, including inspection fees, service charges, spare parts, transportation, taxes, and any additional charges, will be communicated to the customer and approved before the work begins.

4. Warranty Terms & Conditions

The warranty period applicable to repair work, servicing, or replacement parts will be specified in writing on the official invoice or service receipt issued after completion of the work.

The warranty will be valid only for the period mentioned in the document and will be subject to the applicable warranty terms and conditions and normal usage requirements.

Our Repair & Service Process

1. Inspection & Quotation

Our technician inspects your appliance and provides a repair or service quotation for your approval.

2. Customer Approval & Expert Assistance

Repair work begins only after your approval. If you have any questions or concerns about the quotation, you can contact our support team for expert assistance.

3. Service, Repair & Spare Parts

Our technician carries out the approved repair or service. If spare parts are required, their prices and applicable additional charges will be communicated to you for approval before purchase or installation.

4. Warranty Activation

Once the service or repair is completed, the applicable warranty will be recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the duration specified in that document.

The Souneeds Promise

Reliable Service. Transparent Pricing. Customer Satisfaction.

- **Service Warranty:** Warranty of up to 10–35 days on eligible products and services, depending on the type of service and the terms specified on the invoice.
 - **Fixed Rate Card:** Clear and transparent service pricing.
 - **On-Call Repair Quote Verification:** Contact our support team to verify the repair quotation.
 - **Damage Protection:** Coverage of up to ₹3,000, subject to applicable terms and conditions.
 - **Quality Checks & Customer Feedback:** Surprise inspections and customer feedback checks may be conducted by senior technicians during or after service completion.
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Our Trusted Technicians

- **Background-Verified Professionals:** Technician backgrounds are verified by Souneeds, subject to the applicable verification process.
 - **Trained Technicians:** Professionals trained in servicing major appliance brands.
 - **Experienced Technicians:** Skilled professionals committed to reliable service and customer satisfaction.
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What We May Need from You

To help our technician complete the service efficiently, please arrange the following items when required:

1. A suitable electrical plug point.
2. A ladder or stool, if necessary and safe to use.
3. A clean cloth for cleaning or wiping the appliance.

Please note that any special equipment or additional assistance required will be communicated to you in advance.

Important Note

If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.

Thank you for choosing Souneeds. We appreciate your trust in our service.