

Souneeds – Get Expert Services at Your Door Step

Electrician Rate Card

***Visitation Fee Charges Applied At 399 per Service & Work
&
Conveyance Charges are Applied At ₹ 299 per Appliance***

All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only “199 for conveyance; no extra amount is required.

Repairing & Installation Rate Card

Switch & Socket (No Product)

<i>Description</i>	<i>Service Charges Rate / Unit (Excluding GST) including Visitation Fee</i>
<i>Wi-Fi smart switch installation</i>	<i>399 /</i>
<i>Switch box installation Per Box</i>	<i>499 /</i>
<i>Switch board installation Per Box</i>	<i>499 /</i>
<i>Smart Switch & Controller installation Per Box</i>	<i>499 /</i>
<i>Switch/Socket replacement</i>	<i>299 /</i>

<i>AC switch installation</i>	299 /
-------------------------------	--------------

Wall/ceiling light (No Product)

Description	Service Charges “ Rate / Unit (Excluding GST) including Visitation Fee
<i>Bulb/tube light holder installation</i>	399 /
<i>CFL to LED replacement</i>	399 /
<i>Decorative lights installation (Per 5 mtr.)</i>	199 /
<i>Decorative lights uninstallation (Per 5 mtr.)</i>	99 /
<i>Decorative lantern installation</i>	499 /
<i>Wall/ceiling light installation</i>	499 /
<i>Chandelier installation</i>	499 /

Fan (No Product)

<i>Description</i>	<i>Service Charges</i> <i>Rate / Unit (Excluding GST)</i> <i>Excluding Visitation Fee</i>
<i>Fan uninstallation (ceiling/exhaust/wall)</i>	399 / First one 125 For Others
<i>Fan regulator repair/replacement</i>	399 /
<i>Fan repair (ceiling/exhaust/wall)</i>	399 / Repairing Cost Extra
<i>Fan installation</i>	399 / First one 199 For Others

Doorbell (No Product)

<i>Description</i>	<i>Service Charges</i> <i>Rate / Unit (Excluding GST)</i> <i>Excluding Visitation Fee</i>
<i>Doorbell installation</i>	399 /
<i>Doorbell replacement</i>	399 /
<i>Doorbell Wiring (Per Mtr.) 1- or 1.5-MM Wire</i>	199 /

Inverter & stabilizer (No Product)

<i>Description</i>	<i>Service Charges “ Rate / Unit (Excluding GST) Excluding Visitation Fee</i>
<i>Inverter & Battery installation</i>	<i>699 /</i>
<i>Inverter installation</i>	<i>699 /</i>
<i>Inverter uninstallation</i>	<i>399 /</i>
<i>Stabilizer installation</i>	<i>499 /</i>
<i>Inverter servicing & Miner Repairing</i>	<i>1499 /</i>
<i>Inverter repair Labour Charges</i>	<i>399 /</i>
<i>Stabilizer Miner repair</i>	<i>1499 /</i>
<i>Inverter repair Single Battery</i>	<i>1699 /</i>
<i>Inverter repair Double Battery's</i>	<i>2499 /</i>

MCB & Submeter Installation (No Product)

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Double-pole MCB installation	399 /
MCB/Fuse replacement	399 /
<i>Submeter installation</i>	399 /
<i>3-phase changeover switch installation</i>	1199 /
<i>3-phase Timbal Changes</i>	1199 /

Electric Appliance (No Product)

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
<i>EV charger installation</i>	699 /
<i>Video bell installation</i>	899 /

<i>Mixer grinder repair</i>	<i>After Visiting the Site</i>
<i>Karbon air zone installation</i>	<i>499 /</i>
<i>Karbon air zone lite installation</i>	<i>799 /</i>
<i>Room heater repair</i>	<i>After Visiting the Site</i>
<i>Wi Fi CCTV installation</i>	<i>299 First one 199 For Others /</i>
<i>TV uninstallation</i>	<i>399 /</i>
<i>TV installation</i>	<i>599 /</i>
<i>Geyser installation</i>	<i>599 /</i>

Service Terms & Conditions

1. Inspection & Booking Charges

The amount collected at the time of booking shall be treated as a visitation and inspection fee.

*This fee shall remain valid for **24 hours from the time of the technician's visit.***

If the customer confirms the installation work within 24 hours of the visit, the inspection fee will be adjusted against the final installation invoice.

*If the customer does not proceed with the installation within the validity period, the visitation and inspection fee shall be **non-refundable**.*

2. Spare Parts & Transportation Charges

If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.

The cost of spare parts, along with any applicable cartage, transportation, or handling charges, shall be borne by the customer and added to the final invoice.

The applicable warranty period will be mentioned on the bill or service receipt issued by the

company or technician after the work is completed.

3. Transparency of Charges

At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges. All applicable costs, including service charges, spare parts, transportation, taxes, and any additional fees, will be communicated to the customer and approved before the work begins.

4. Warranty Terms & Conditions

The warranty period applicable to repair work, servicing, or replacement parts shall be specified in writing on the official invoice or service receipt issued after completion of the work. The warranty will remain valid for the duration mentioned in the document and will be subject to the applicable warranty terms and conditions.

Our Work Process

1. Inspection

We inspect the designated space to ensure it is suitable for appliance installation.

2. Installation

Our technician installs your appliance carefully and professionally.

3. Cleanup

Once the installation is complete, we clean the immediate work area and leave it tidy.

Our Repair & Service Process

1. Inspection & Quotation

We inspect your appliance and provide a repair or service quotation for your approval.

2. Customer Approval & Expert Assistance

Repair work begins only after your approval. If you have any questions or concerns about the quotation, you can contact our support team for expert assistance.

3. Service, Repair & Spare Parts

Our technician performs the approved repair or service. If spare parts are required, their prices and any applicable additional charges will be communicated to you for approval before purchase or installation.

4. Warranty Activation

After the repair or service is completed, the applicable warranty details will be recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the period specified in the document.

What Is Excluded?

Additional Wiring Charges

Wiring beyond 1 metre is not included in the standard service charges. Additional charges will apply for any extra wiring required and will be communicated to the customer for approval before the work begins.

Please Note

If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.

The Souneeds Promise

- **Service Warranty:** Warranty of up to 10–35 days on eligible products and services, depending on the type of service and the terms specified on the invoice.
 - **Fixed Rate Card:** Transparent pricing for listed services.
 - **On-Call Repair Quote Verification:** Contact our support team to verify your repair quotation.
 - **Damage Protection:** Coverage of up to ₹3,000, subject to applicable terms and conditions.
 - **Quality Checks & Customer Feedback:** Senior technicians may conduct quality inspections and collect customer feedback during or after service completion.
-

Our Trusted Technicians

- **Background-Verified Professionals:** Technician backgrounds are verified by Souneeds as part of its verification process.
 - **Multi-Brand Training:** Technicians trained to work with major appliance brands.
 - **Experienced Technicians:** Skilled professionals committed to reliable service and customer satisfaction.
-

What We'll Need from You

To help our technician complete the service efficiently, please arrange the following items when required:

1. **Plug Point:** A suitable electrical power point.
 2. **Ladder or Stool:** If required and safe to use.
 3. **Clean Cloth:** For wiping or cleaning the appliance, if necessary.
-

Thank you for choosing Souneeds. We appreciate your trust in our services.

