

***Visitation Fee Charges Applied At 399 per Service & Work  
&  
Conveyance Charges are Applied At ₹ 299 per Appliance***

**All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹299 for conveyance; no extra amount is required.**

**Plumber Rate Card**

**Basin s sink Repairing s Installation Rate Card**

| <b>Description</b>                        | <b>Service Charges ₹<br/>Rate / Unit (Excluding GST)<br/>Excluding Visitation Fee</b> |
|-------------------------------------------|---------------------------------------------------------------------------------------|
| <i>Wash basin installation</i>            | <b>350 /</b>                                                                          |
| <i>Waste pipe replacement<br/>Plastic</i> | <b>99 /</b>                                                                           |
| <i>Sink drainage removal</i>              | <b>150 /</b>                                                                          |
| <i>Waste coupling installation</i>        | <b>250 /</b>                                                                          |
| <i>Waste pipe replacement<br/>Steel</i>   | <b>350 /</b>                                                                          |

## Grouting

| Description            | Service Charges ₹<br>Rate / Unit (Excluding GST)<br>Excluding Visitation Fee |
|------------------------|------------------------------------------------------------------------------|
| Bathroom tile grouting | 1550 /                                                                       |
| Kitchen tile grouting  | 1550 /                                                                       |

## Bathroom fittings

| Description                 | Service Charges ₹<br>Rate / Unit (Excluding GST)<br>Excluding Visitation Fee |
|-----------------------------|------------------------------------------------------------------------------|
| Bath accessory installation | 250 (First one)<br>100 For Others /                                          |
| Shower installation         | 150 /                                                                        |

## Water filter

| Description                | Service Charges ₹<br>Rate / Unit (Excluding GST)<br>Excluding Visitation Fee |
|----------------------------|------------------------------------------------------------------------------|
| Shower filter installation | 250 /                                                                        |

|                                            |              |
|--------------------------------------------|--------------|
| <i>Washing machine filter installation</i> | <b>150 /</b> |
|--------------------------------------------|--------------|

## Drainage

| <b>Description</b>                 | <b>Service Charges ₹<br/>Rate / Unit (Excluding GST)<br/>Excluding Visitation Fee</b> |
|------------------------------------|---------------------------------------------------------------------------------------|
| <i>Drainage cover installation</i> | <b>150 /</b>                                                                          |
| <i>Bathroom drainage removal</i>   | <b>950 /</b>                                                                          |
| <i>Balcony drainage removal</i>    | <b>950 /</b>                                                                          |

## Tap s mixer

| <b>Description</b>      | <b>Service Charges ₹<br/>Rate / Unit (Excluding GST)<br/>Excluding Visitation Fee</b> |
|-------------------------|---------------------------------------------------------------------------------------|
| <i>Tap replacement</i>  | <b>399 /</b>                                                                          |
| <i>Tap installation</i> | <b>199 /</b>                                                                          |
| <i>Tap repair</i>       | <b>399 /</b>                                                                          |

|                                  |              |
|----------------------------------|--------------|
| <i>Mixer taps repair</i>         | <b>499 /</b> |
| <i>Mixer installation</i>        | <b>599 /</b> |
| <i>Water nozzle installation</i> | <b>299 /</b> |

## Toilet Seat

| <b>Description</b>                           | <b>Service Charges ₹<br/>Rate / Unit (Excluding GST)<br/>Excluding Visitation Fee</b> |
|----------------------------------------------|---------------------------------------------------------------------------------------|
| <i>Toilet seat cover replacement</i>         | <b>250 For (first one)<br/>100 For Others</b>                                         |
| <i>Flush tank repair (external PVC)</i>      | <b>450 /</b>                                                                          |
| <i>Flush tank repair (concealed)</i>         | <b>650 /</b>                                                                          |
| <i>Flush tank repair (external ceramic)</i>  | <b>450 /</b>                                                                          |
| <i>Western toilet repair (floor mounted)</i> | <b>950 /</b>                                                                          |
| <i>Toilet pot blockage removal</i>           | <b>1250 /</b>                                                                         |
| <i>Western toilet replacement</i>            | <b>1550 /</b>                                                                         |

|                                              |               |
|----------------------------------------------|---------------|
| <i>Jet spray installation</i>                | <b>399 /</b>  |
| <i>Indian toilet installation</i>            | <b>1550 /</b> |
| <i>Flush tank replacement</i>                | <b>650 /</b>  |
| <i>Western toilet installation<br/>Floor</i> | <b>1550 /</b> |
| <i>Western toilet installation<br/>Wall</i>  | <b>1850 /</b> |

### **Water tank**

| <b>Description</b>                                            | <b>Service Charges ₹<br/>Rate / Unit (Excluding GST)<br/>Excluding Visitation Fee</b> |
|---------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <i>Water tank pipeline repair</i>                             | <b>999 /</b>                                                                          |
| <i>Water overflow repair</i>                                  | <b>250 /</b>                                                                          |
| <i>Overhead water tank installation<br/>100 To 500 Ltr.</i>   | <b>1250 /</b>                                                                         |
| <i>Overhead water tank installation<br/>1000 To 2000 Ltr.</i> | <b>1550 /</b>                                                                         |
| <i>Water tank cleaning (loft placed)<br/>100 To 500 Ltr.</i>  | <b>1050 /</b>                                                                         |

|                                                                   |                      |
|-------------------------------------------------------------------|----------------------|
| <i>Water tank cleaning (loft placed)<br/>750 To 2000 Ltr.</i>     | <b><i>1250 /</i></b> |
| <i>Overhead tank cleaning (open<br/>placed) 100 to 1000 ltr.</i>  | <b><i>1050 /</i></b> |
| <i>Overhead tank cleaning (open<br/>placed) 1000 To 2000 Ltr.</i> | <b><i>1550 /</i></b> |
| <i>Underground tank cleaning<br/>1000 To 2000 Ltr.</i>            | <b><i>1250 /</i></b> |
| <i>Underground tank cleaning<br/>2500 To 4000 Ltr.</i>            | <b><i>1850 /</i></b> |
| <i>Underground tank cleaning<br/>4500 To 5500 Ltr.</i>            | <b><i>2150 /</i></b> |
| <i>Open Pipeline leakage repair</i>                               | <b><i>550 /</i></b>  |
| <i>Under Tiles Pipeline leakage repair</i>                        | <b><i>850 /</i></b>  |
| <i>Under Ground Pipeline leakage<br/>repair</i>                   | <b><i>1550 /</i></b> |
| <i>Water meter installation</i>                                   | <b><i>550 /</i></b>  |

## Motor

| Description                           | Service Charges ₹<br>Rate / Unit (Excluding GST)<br>Excluding Visitation Fee |
|---------------------------------------|------------------------------------------------------------------------------|
| <i>Motor air cavity removal</i>       | <b>150 /</b>                                                                 |
| <i>Motor installation/replacement</i> | <b>650 /</b>                                                                 |

## Water pipes connections

| Description                                    | Service Charges ₹<br>Rate / Unit (Excluding GST)<br>Excluding Visitation Fee |
|------------------------------------------------|------------------------------------------------------------------------------|
| <i>Washing machine inlet Pipe installation</i> | <b>150 /</b>                                                                 |
| <i>Connection hose Pipe installation</i>       | <b>150 /</b>                                                                 |

## Note

### **Service Terms & Conditions**

#### **1. Inspection & Booking Charges**

*The amount collected at the time of booking shall be treated as a visitation and inspection fee. This fee shall remain valid for **24 hours from the time of the technician's visit.***

*If the customer confirms the installation work within 24 hours of the visit, the inspection fee will be adjusted against the final installation invoice.*

*If the customer does not proceed with the installation within the validity period, the visitation and inspection fee shall be **non-refundable**.*

## **2. Spare Parts & Transportation Charges**

*If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.*

*The cost of spare parts, along with any applicable cartage, transportation, or handling charges, shall be borne by the customer and added to the final invoice.*

*The applicable warranty period will be mentioned on the bill or service receipt issued by the company or technician after the work is completed.*

## **3. Transparency of Charges**

*At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges.*

*All applicable costs, including service charges, spare parts, transportation, taxes, and any additional fees, will be communicated to the customer and approved before the work begins.*

## **4. Warranty Terms & Conditions**

*The warranty period applicable to repair work, servicing, or replacement parts shall be specified in writing on the official invoice or service receipt issued after completion of the work.*

*The warranty will remain valid for the duration mentioned in the document and will be subject to the applicable warranty terms and conditions.*

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### **Please Note**

*If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.*

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### **Our Installation Process**

#### **1. Inspection**

*We inspect the designated space to ensure it is suitable for appliance installation.*

## **2. Installation**

*Our technician installs your appliance carefully and professionally.*

## **3. Cleanup**

*Once the installation is complete, we clean the immediate work area and leave it tidy.*

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### **Our Repair & Service Process**

#### **1. Inspection & Quotation**

*We inspect your appliance and provide a repair or service quotation for your approval.*

#### **2. Customer Approval & Expert Assistance**

*Repair work begins only after your approval. If you have any questions or concerns about the quotation, you can contact our support team for expert assistance.*

#### **3. Service, Repair & Spare Parts**

*Our technician performs the approved repair or service. If spare parts are required, their prices and any applicable additional charges will be communicated to you for approval before purchase or installation.*

#### **4. Warranty Activation**

*After the repair or service is completed, the applicable warranty details will be recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the period specified in the document.*

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### **The Souneds Promise**

- **Fixed Rate Card:** Transparent pricing for listed services.
- **On-Call Repair Quote Verification:** Contact our support team to verify your repair quotation.
- **Damage Protection:** Coverage of up to ₹3,000, subject to applicable terms and conditions.
- **Quality Checks & Customer Feedback:** Senior technicians may conduct quality inspections and collect customer feedback during or after service completion.

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### **Our Trusted Technicians**

- **Background-Verified Professionals:** Technician backgrounds are

*verified by Souneeds as part of its verification process.*

- **Multi-Brand Training:** *Technicians trained to work with major appliance brands.*
- **Experienced Technicians:** *Skilled professionals committed to reliable service and customer satisfaction.*

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### ***What We'll Need from You***

*To help our technician complete the service efficiently, please arrange the following items when required:*

1. **Plug Point:** *A suitable electrical power point.*
2. **Ladder or Stool:** *If required and safe to use.*
3. **Clean Cloth:** *For wiping or cleaning the appliance, if necessary.*

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***Thank you for choosing Souneeds. We appreciate your trust in our services.***

