

Souneeds – Get Expert Services at Your Door Step

***Visitation Fee are Applied at ₹ 399 per Service & Work
&
Conveyance Charges are Applied At ₹ 299 per Appliance***

All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹299 for conveyance; no extra amount is required.

Washing Machine Rate Card

Sami Automatic Wm Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Power Cord Heavy (3 Core)	150 /
Power 3 Pin Top	99 /
Re Wiring Damage / By Rat Damage	350 /

Sami Automatic Wm Washing Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Pulsator With Snap	1050 /
Thermostat	350 /

Gear Box (with Pully)	1450 /
Wash Timer (Electro Mechanical)	850 /
Water Heater	650 /
Motor Pully	550 /
Washer Motor (Any Models Make)	1750 /
Wash Timer (Normal) (Any Models Make)	650 /
Pulsator With Snap (Any Model)	950 /
Wash Spin Capacitor	450 /

Sami Automatic Wm Spiner (Dryer) Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Spiner Tub (Any Models Make)	1150 /
Spiner Tub Bellow	450 /
Spiner Lid	750 /
Spiner Lid Switch	750 /

Spiner Timer (Any Models Make)	750 /
Shocker 3 Qty.	450 /
Spiner Motor	1850 /
Spiner Coupler Bush	225 /
Spiner Brake Plate	350 /
Spiner Brake Shoe	150 /
Spiner Lid Spring	150 /
Spiner Break Wire	150 /
Spiner Coupler/ Brake Wheel	350 /

Sami Automatic Wm Water Leakage Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Drain Bellow	150 /
Drain Valve Assembly	550 /
Drain Valve Spring	150 /

Drain Case Cleaning	299 /
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Sami automatic Wm Accessories Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Rat Mesh	299 /
Panel Top Cover	1150 /
Drain Strip	99 /
Over Flow Pipe	225 /
Wash Lid	850 /
Spin Cap	225 /
Drain Selector	225 /
Drain Pipe 1 Mtr	150 /
Lint / Magic Filter	350 /
Knob	99 /
Inlet Pipe 1.5 Mtr.	225 /

Descaling Powder	150 /
Washing Machine Cover	550 /
Power Cord with Plug (Heavy)	450 /
Wiring Kit	Rate After Attending the Call by Mechanic
Lvt	750 /
Replace (New) - Display PCB (Top Load)	Rate at Present Time
Replace (New) - PCB (Top Load)	Rate at Present Time
Repair - PCB (Top Load)	1850 /
Repair - Inverter PCB (Top Load)	2850 /

Top Load Wm Wash Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Capacitor	550 /
Pulsator Snap	350 /
Pressure Sensor with Pipe	850 /

Agitator	925 /
Motor pully	350 /
Outer Hub	2650 /
Pulsator With Snap	1250 /
Drain Cleaning	350 /
Pipe Sensor	225 /
Door Lock (Top Load)	1450 /
Inlet Valve 2 Way (Ac)	850 /
Inlet Valve 3 / 4 Way (Ac)	1325 /
Inlet Valve I Way (Dc)	950 /
Inlet Valve 2 Way (Dc)	1350 /
Inlet Valve 3 / 4 Way (Dc)	2250 /
Hall Sensor	1150 /
Direct Drive Motor	4250 /

Main Motor	2350 /
Heater Sensor	350 /
Brake (Whirlpool)	1250 /
Heater	850 /
Chuck Nut	325 /
V Belt	325 /
Door Lock (Top Load)	1450 /

Top Load Wm Spin Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Balancing Rod / Damper 4 pic.	1450 /
6 Kg Clutch Assembly	3850 /
Inner Drum Plastic / Steel	2950 /
Drain Motor (Dc)	1650 /
Clutch Assembly	3450 /

Tsp Whirlpool (Complete Mechanism with Hub	4850 /
Drain Motor (Ac)	1250 /

Top Load Wm Water Leakage Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Drain Bellow	325 /
Drain Case Cleaning	350 /
Drain Valve Spring	250 /
Inner Drain Hose	250 /
Drain Case Assembly (Dv Case)	1150 /

Top Load Wm Accessories Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Shocker Set 3 Pieces	2150 /
Chemical Wash Drum Dismantling & Assembling	1250 /

Inner Drain Hose	325 /
Rat Mesh	325 /
Stand / Trolley (Heavy)	1250 /
Sensor Pipe	225 /
Drain Pipe	250 /
Inlet Pipe 4 Mtr (With Adaptor)	650 /
Drain/ Tub/ Detergent Drawer Hose Pipe (Rubber)	550 /
Descaling Powder	99 /
Inlet Pipe 1.5 Mtr with Adaptor	450 /
Spin Lid	750 /
Senser Pipe	250 /
Control Panel	850 /
Magic Filter	350 /
Back Cover Top Load	650 /

Pulsator With Snap	1450 /
Pulsator Snap	350 /
Agitator	750 /
3 Pin Top	99 /
Outer Hub	2550 /
Tap Adaptor	350 /
Water Filter	1450 /
Washing Machine Cover	450 /

Front Load Wm Power Unit Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
3 pin Top (Heavy)	99 /
Power Cord	350 /
Display Pcb Front Load (New)	Rate After Attending the Call by Mechanic
Pcb Front Load (New)	Rate After Attending the Call by Mechanic

Lvt	850 /
Timer	2450 /
Motor Control Unit	1550 /
Pcb Repairing	2850 /
Pcb Repair Inverter Front Load	4550 /

Front Load Wm Washing Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Including Visitation Fee
Door Lock	1350 /
Inlet Valve 3 /4 Way (Dc)	2150 /
Gasket Door Diaphragm	1450 /
Front Tub	2550 /
Capacitor	750 /
Pipe Sensor	350 /
Pully Drive	750 /

Back Tub with Bearings and Seal	3250 /
Tub s Drum Complete Assembly	5850 /
Pressure Sensor with Pipe	850 /
Inlet Valve 1 Way (Ac)	750 /
Inlet Valve 2 Way (Ac)	950 /
Inlet Valve 1 Way (Dc)	1150 /
Inlet Valve 2 Way	1050 /
Heater	850 /
Sensor Hall	1150 /
Sensor Heater	550 /
Motor Direct Drive	3550 /
V Belt	750 /
Universal Motor	3450 /

Front Load Wm Noise Issue Rate Card

Description	Service Charges ₹ <i>Rate / Unit (Excluding GST)</i> Excluding Visitation Fee
Drum Oil Seal / Bearing Cleaning	2450 /
Flange Shaft Tri Angel	2650 /
Shocker Set – 3 Pieces	2450 /
Schocket Set – 2 Pieces	1550 /
Schocket Set – 3 Pieces	2250 /

Front Load Wm Noise Issue Rate Card

Description	Service Charges ₹ <i>Rate / Unit (Excluding GST)</i> Excluding Visitation Fee
Drain Pump Motor	1450 /
Drain Pump Assembly	1550 /
Drain Pump Motor (Double Way)	2150 /

Front Load Wm Water Leakage Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Drain Cleaning	299 /
Drain Rubber Hose	850 /
Drain pipe	450 /
Door Hinge	1250 /
Dispenser Angle	550 /
Descaling Powder	150 /
Extension Pipe with Adaptor 4 Mtr (Inlet)	750 /
Inlet Pipe with Adaptor 1.5 Mtr	550 /
Water Filter (Front Load)	Rate After Attending the Call by Mechanic
Rat Mash	299 /
Outer Body / Cabinet	3550 /
knob	99 /

Control Panel / inlay Panel	850 /
Pipe Sensor	250 /
Noise Filter	550 /
Tap Adaptor	550 /
3 Pin Plug Top	99 /
Back Tub with Bearing & Seal	3550 /
Tub/Drain/Detergent Drawer Hose Pipe	650 /
Power Cord	350 /
Back Holder	650 /
Front Holder /Door Lever	850 /
Washing Machine Cover	650 /
Pulley Drive	750 /
Outer tub	2650 /
Door Assembly	1850 /

Front Load Wm Minor Issue Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Filter Cleaning	<i>In Visitation fee</i>
Wire Repairing	<i>In Visitation fee</i>
Machine Level Adjustment	<i>In Visitation fee</i>
Machine Stuck	<i>In Visitation fee</i>
Tap Adapter Fixing	<i>In Visitation fee</i>
Drain Pipe Adjustment	<i>In Visitation fee</i>
Detergent Drawer Adjustment	<i>In Visitation fee</i>
Electric Plug Adjustment	<i>In Visitation fee</i>
Body Cabinet Adjustment	399 /

Front Load Wm Installation/Uninstallation Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Installation/Uninstallation	399 /

Front Load Wm Descaling Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Descaling	299 /

Labor charges for work only (parts to be provided by customer)

Charges Applicable for One-Time Visit or Work

Washing Machine Sami Automatic Rate Card

Description	Service charge ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Dryer & Wash Motor Uninstallation	299
Dryer & Wash Motor installation	499
Capacitor Changing	399
Timers, Power problem & Rat Mash	399
Pulsator Uninstallation	299
Pulsator Installation	399
Dryer Drum Uninstallation	299

Dryer Drum Installation	499
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Labor charges for work only (parts to be provided by customer)
Charges Applicable for One-Time Visit or Work
Washing Machine Fully Automatic Rate Card

Description	<i>Service charge ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee</i>
Power & Rat Mash	499
Pcb Uninstallation	599
Pcb Installation	799
Motor Uninstallation	599
Motor Installation	799
Power, Rat Mash	399
Pulsator Uninstallation	699
Pulsator Installation	899
Drum Uninstallation	1299
Drum Installation	1499

Note

Service Terms & Conditions

1. Inspection & Booking Charges

*The amount collected at the time of booking shall be treated as a visitation and inspection fee. This fee shall remain valid for **24 hours from the time of the technician's visit.***

If the customer confirms the installation work within 24 hours of the visit, the inspection fee will be adjusted against the final installation invoice.

*If the customer does not proceed with the installation within the validity period, the visitation and inspection fee shall be **non-refundable.***

2. Spare Parts & Transportation Charges

If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.

The cost of spare parts, along with any applicable cartage, transportation, or handling charges, shall be borne by the customer and added to the final invoice.

The applicable warranty duration will be mentioned on the bill or service receipt issued by the company or technician after the work is completed.

3. Transparency of Charges

At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges.

All applicable costs, including service charges, spare parts, transportation, taxes, and any additional fees, will be communicated to the customer and approved before the work begins.

4. Warranty Terms & Conditions

The warranty period applicable to repair work, servicing, or replacement parts shall be specified in writing on the official invoice or service receipt issued after completion of the work.

The warranty will remain valid for the duration mentioned in the document and will be subject to the applicable warranty terms and conditions.

Please Note

If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.

Our Installation Process

1. Inspection

We inspect the designated space to ensure it is suitable for appliance installation

2. Installation

Our technician installs your appliance carefully and professionally.

3. Cleanup

Once the installation is complete, we clean the immediate work area and leave it tidy.

Our Repair & Service Process

1. Inspection & Quotation

We inspect your appliance and provide a repair or service quotation for your approval.

2. Customer Approval & Expert Assistance

Repair work begins only after your approval. If you have any questions or concerns about the quotation, you can contact our support team for expert assistance.

3. Service, Repair & Spare Parts

Our technician performs the approved repair or service. If spare parts are required, their prices and any applicable additional charges will be communicated to you for approval before purchase or installation.

3. Warranty Activation

After the repair or service is completed, the applicable warranty details will be

recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the period specified in the document.

The Souneeds Promise

- ***Service Warranty:***
Warranty of up to 10–35 days on eligible products and services, depending on the type of service and the terms specified on the invoice.
 - ***Fixed Rate Card:***
Transparent pricing for listed services.
 - ***On-Call Repair Quote Verification:***
Contact our support team to verify your repair quotation.
 - ***Damage Protection:***
Coverage of up to ₹3,000, subject to applicable terms and conditions.
 - ***Quality Checks & Customer Feedback:***
Senior technicians may conduct quality inspections and collect customer feedback during or after service completion.
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Our Trusted Technicians

- ***Background-Verified Professionals:***
Technician backgrounds are verified by Souneeds as part of its verification process.
 - ***Multi-Brand Training:***
Technicians trained to work with major appliance brands.
 - ***Experienced Technicians:***
Skilled professionals committed to reliable service and customer satisfaction.
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What We'll Need from You

To help our technician complete the service efficiently, please arrange the following items when required:

1. ***Buckets:***

As required for the specific service.

2. Plug Point:

A suitable electrical power point.

3. Ladder or Stool:

If required and safe to use.

4. Clean Cloth:

For wiping or cleaning the appliance, if necessary.

Thank you for choosing Souneeds. We appreciate your trust in our services.