

***Visitation Fee Charges Applied At 399 per Service & Work
&
Conveyance Charges are Applied At ₹ 299 per Appliance***

All prices below include the cost of spare parts, sourcing, and partner conveyance. Please pay only ₹299 for conveyance; no extra amount is required.

Water Cooler Rate Card

Electric Item Rate Card

Description	Service Charges ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Power 3 Pin Plug Top	99 /
Relay s Over Load (PTC) Type	650 /
Relay s Over Load (Coil) Type	850 /
Starting Capacitor	350 /
Running Capacitor 4 mfd. to 10 mfd.	350 /
Fan Motor 5 watt With Blade Water Cooler	1450 /
Fan Motor 10 watt With Blade Water Cooler	1650 /

Fan Motor 1/35 With Blade Water Cooler	2150 /
Fan Motor 1/10 With Blade Water Cooler	1850 /
Relay Big 5 Pin	750 /
Small Fan Blade	450 /
Big Fan Blade	450 /
Copper Coil 12x12 Water Cooler	2650 /
Copper Coil 16x16 Water Cooler	3250 /
Coil Condenser Deep Freezer	1650 /
Compressor Despenser	2850 /
Compressor 20 to 40 ltr. Water Cooler	3250 /
Compressor 60 to 100 ltr. Water Cooler	4850 /
Compressor 100 s Above Water Cooler	Rate on Inspection
Compressor 100 Ltr s Above Deep Freezer	4800 /
Compressor 210 Ltr s Above Deep Freezer	6250 /

Compressor 350 Ltr s Above Deep Freezer	7850 /
Compressor 550 Ltr Deep Freezer	8850 /
Thermostat	650 /
Dispenser Switch's	99 /
Coil Condenser Dispenser Small	1250 /
Coil Condenser Dispenser	1250 /
Tap Plastic dispenser	250 /
Tap Metal	450 /
Dispenser Heater	750 /
Tank Leakage Small Water Cooler	450 /
Tank Leakage Big Water Cooler	750 /
Servicing	299 /
Gas Charging 5 ltr to 40 ltr	1650 /
Gas Charging 60 to 100	2150 /

Gas Charging 150 s above	2650 /
Leak Testing	350 /
Filter s Capillary	250 /
Pin Valve	250 /
Dispenser Heater Cut Off	450 /

Labor Charges Only – Material Not Included Water Cooler & Deep Freezer Rate Card

Description	Service charge ₹ Rate / Unit (Excluding GST) Excluding Visitation Fee
Stabilizer Fitting	299 /
Power Problem	299 /
Capacitor Installation / uninstallation	399 /
Pcb Installation / uninstallation	499 /
Fan Motor uninstallation	499 /
Fan Motor installation	799 /

Fan & Blower Uninstallation	499 /
Fan & Blower Installation	799 /
Condenser Coil Uninstallation	599 /
Condenser Coil Installation	799 /
Leak Testing + Blazing	499 /
Gas Charging	1150 /
Compressor uninstallation	499 /
Compressor Installation & Gas Charging	1499 /

Note

Service Terms & Conditions

1. Inspection & Booking Charges

*The amount collected at the time of booking shall be treated as a visitation and inspection fee. This fee shall remain valid for **24 hours from the time of the technician's visit.***

If the customer confirms the installation work within 24 hours of the visit, the inspection fee will be adjusted against the final installation invoice.

*If the customer does not proceed with the installation within the validity period, the visitation and inspection fee shall be **non-refundable**.*

2. Spare Parts & Transportation Charges

If spare parts are required during servicing, repair, or installation, the technician or service provider may arrange them from the local market.

The cost of spare parts, along with any applicable cartage, transportation, or handling charges, shall be borne by the customer and added to the final invoice.

The applicable warranty duration will be mentioned on the bill or

service receipt issued by the company or technician after the work is completed.

3. Transparency of Charges

At Souneeds, we believe in transparent pricing. There are no hidden or undisclosed charges. All applicable costs, including service charges, spare parts, transportation, taxes, and any additional fees, will be communicated to the customer and approved before the work begins.

4. Warranty Terms & Conditions

The warranty period applicable to repair work, servicing, or replacement parts shall be specified in writing on the official invoice or service receipt issued after completion of the work. The warranty will remain valid for the duration mentioned in the document and will be subject to the applicable warranty terms and conditions.

Please Note

If spare parts are required, the technician may source them from the local market. The cost of the parts and any applicable transportation or handling charges will be communicated to the customer and approved before purchase or installation.

Our Installation Process

1. Inspection

We inspect the designated space to ensure it is suitable for appliance installation.

2. Installation

Our technician installs your appliance carefully and professionally.

3. Cleanup

Once the installation is complete, we clean the immediate work area and leave it tidy.

Our Repair & Service Process

1. Inspection & Quotation

We inspect your appliance and provide a repair or service quotation for your approval.

2. Customer Approval & Expert Assistance

Repair work begins only after your approval. If you have any

questions or concerns about the quotation, you can contact our support team for expert assistance.

3. Service, Repair & Spare Parts

Our technician performs the approved repair or service. If spare parts are required, their prices and any applicable additional charges will be communicated to you for approval before purchase or installation.

4. Warranty Activation

After the repair or service is completed, the applicable warranty details will be recorded on your invoice or service receipt by the technician or company. The warranty will be valid for the period specified in the document.

The Souneeds Promise

- **Service Warranty:**

Warranty of up to 10–35 days on eligible products and services, depending on the type of service and the terms specified on the invoice.

- **Fixed Rate Card:**

Transparent pricing for listed services.

- **On-Call Repair Quote Verification:**

Contact our support team to verify your repair quotation.

- **Damage Protection:**

Coverage of up to ₹3,000, subject to applicable terms and conditions.

- **Quality Checks & Customer Feedback:**

Senior technicians may conduct quality inspections and collect customer feedback during or after service completion.

Our Trusted Technicians

- **Background-Verified Professionals:**

Technician backgrounds are verified by Souneeds as part of its verification process.

- **Multi-Brand Training:**

Technicians trained to work with major appliance brands.

- **Experienced Technicians:**

Skilled professionals committed to reliable service and customer satisfaction.

Thank you for choosing Souneeds. We appreciate your trust in our services.